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Education

Universiti Kebangsaan Malaysia (UKM)
Chartered Inst. Of Logistic & Transport, UK
GE Inst. Of Management Development, USA
MAS Technical Training Centre, Malaysia
ANZ Aviation Training Centre, New Zealand
Currently pursuing Doctor of Philosophy in Management with UNIKL-BIS

Master in Business Administration, CGPA 3.81
Advance Diploma in Transport Management
Diploma in Manufacturing Studies
Aircraft Maintenance Engineer (Basic & Type Licence)
Aircraft Engineering Certificate

Professional Qualification

- Aircraft Maintenance Engineer License in Airframe & Engine, Civil Aviation Authority Malaysia(CAAM)
- Private Pilot License, Civil Aviation Authority Malaysia(CAAM)
- Aircraft Maintenance Engineer Type Rating Licenses CAAM for B737-100/200, B737-300/400 /500, B737 600/700/800/900, DC10-30, B777-200/300, B747-400 Airframes and Pratt & Whitney JT8D, Pratt & Whitney 4056, Safran CFM56, General Electric CF6-80C2, Rolls Royce Trent 800 Engines with Engine Run, Fan Trim Balance and Borescope Inspection with associated APUs
- Engine Workshop Overhaul Approval on General Electric CF6 Engines
- Certified General Electric (GE) USA, Engineering and Quality Representative on CF6, M&I and TF 39.
- Certified Lead Auditor SIRIM/IRCA ISO 9000
- Certified Lecturer by Malaysian Qualifying Agency Ministry (MQA) Of Higher Education Malaysia for Bachelor in Aviation Management with Honours
- Certified Human Resource Development Fund (HRDF) Lecturer
- Approved Engineering Type Rating Instructor for CAAM and EASA B747, B777, B737, DC10, Rolls Royce Trent 800, GE90, CF6-50C2, CF6-80C2, CFM56, PWJT8D, PW4056 and PW4168
- Approved Engineering Basic Instructor for Aircraft Maintenance Engineer License Airframe and Engine Course Meeting CAAM Part 66 Cat B1.1 Syllabus
- Chartered Member of Chartered Institute of Logistics and Transport (UK)
- Secretary General Society of Licensed Aircraft Maintenance Engineers Malaysia

Training Programme

Technical

- GE Engine Overhaul Training Programme
- MTU Engine Overhaul Internal Standard Practices Course
- GE CF6-80C2 Heavy Maintenance Course
- GE CF6-80C2 Full Authority Digital Engine Control
- GE CF6 Borescope Inspection Course
- CFM56 Line Maintenance Course
- CFM56 Heavy Maintenance Course
- CFM56 Maximum Heavy Maintenance Course FAN, LPC, LPT, HPC & HPT
- PW4168 Line Maintenance Course
- PW JT8D Line Maintenance Course
- PWC901A APU Line Maintenance Course
- PW4000 Team 3 (Trend Monitoring) Course
- PW4000 Borescope Inspection Course
- PW4056 Line Maintenance Course
- PW4056 Heavy Maintenance Course
- PW4056 Maximum Heavy Maintenance Course FAN & LPC
- PW4056 Maximum Heavy Maintenance Course HPC & HPT
- PW4056 Maximum Heavy Maintenance Course LPT
- PW4056 Maximum Heavy Maintenance Course MGB
- Rolls Royce Trent 800 Engine Course
- Allied Signal GTCP 331 APU Engine Course and A330 Gen. Fam Course
- Safran CFM56 Engine Course
- Pratt and Whitney 4168 and Pratt and Whitney 4056 Engine Course
- B737-1/2, B737-3/4/5 Airframe Course
- B737-6/7/8/9, DC10 Airframe Course
- B747-4, B777-2/3 Airframe Course

Awards and Achievements

- Best Trainee Aircraft Maintenance Engineer Graduating 1986
- Best Student in the Commonwealth for HR Management Subject in the Chartered Institute of Transport Qualifying Examinations 1993
- International Federation of Airworthiness Scholarship Award Winner 1988 and Sent to General Electric USA for Advance Training and Development in Engine Overhaul and Development.
- Outward Bound School Merit Badge Winner 1985
- President, MAS Engineering Trainees Council 1985/1986
- Leader, MAS Best Quality Control Circle of the Year 1997
- Vice President, MAS Sports Club 1997/98
- Golf Captain, MAS Golf Club 1996/1997
- Vice President, Association of Licensed Aircraft Maintenance Engineers 1997/1998
- Executive Council Member, Chartered Institute of Logistics and Transport 1998/2000
- Member, National Aviation Consultative Council of Ministry of Transport Malaysia
- Senior Consultant Aerospace for MIGHT Group, Prime Minister's Department 1995 -2004
- Chairman, Human Capital Development Committee for MRD Working Group 2012-2015
- Accountable Manager for EASA 147 and CAAMI47 Approved Training Organization MAS 2012 - 2015
- Adviser for Advance Development Technical Centre (ADTEC) Ministry of Human Resources Malaysia 2012- to date
- Leader For Best Project Award Winner 2013 Malaysia Airlines Excellence Awards

Training Programme

Management

- MAS, Senior Management Development Program Conducted by UPM Business Faculty
- MAS, Airline Management Business Course Conducted by IATA
- MAS, Airline Economics & Finance Operations for Operations Managers
- MAS, Airline Corporate Sales Training
- Malaysian Entrepreneurial Development Centre (MEDEC) Entrepreneurial Course
- QMI-Quest, Lead Auditor Course – Course Registered by the International Register of Certificated Auditors UK
- Harvard University USA, Strategic Negotiation For Senior Executives Course
- UM, Management Strategies For Business Survival & Recovery Course
- UniKL, Problem Based Learning Course
- QI Consultants, Islamic Management and Corporate Leadership Course
- Malaysian Employer Federation (MEF), Performance Improvement & Coaching At Work
- Asian Institute of Management Philippines, Human Behavioural Skill Course
- Kepner-Tregoe International, USA, Management Problem Solving & Decision Making Course
- SMS Implementation Course
- Human Factors Course
- Fuel Tank Safety Course
- Electrical Wiring Interconnect Sys. Course
- Industrial Safety Course
- MAS, Air Transport Course Conducted by Cranfield University United Kingdom
- MAS, Project Management Course
- MAS, Design, Documentation and Installation of Quality Management System (ISO 9000 Course)
- MAS, Problem Solving and Decision Making Course
- MAS, Supervisory Skills Course
- MAS, Mapping Business Communications Course
- MAS, Legal & Ethical Obligations of Corporate Governance Course
- MAS, Time Management and Effective Meeting Course
- MAS, Industrial Relations Course
- MAS, Managing Employees Productivity From The Industrial Relations Perspective
- MAS, Professional Multimedia Training
- MAS, Airport Operations Widening Safety Circle Course
- CIIAST Instructor Training Methodology Course
- HRDF Train the Trainers Certification Course
- National Vocational Institute, Ministry of Human Resources Malaysia, Certified Examiner's Course
- EASA, Approved Training Organization Course
- EASA, Approved Maintenance Repair and Overhaul Course

Work Experiences

July 2018 - Current

- [Chairman](#), ZRST Aviation Training Sdn Bhd. An Approved CAAM 147 ATD , [Chief Executive Officer](#), ZMHANA Resources an Aviation Consulting and Management Solutions company providing Aviation Management and Technical Solutions for Airline and Aviation, [Technical Adviser](#), World Cargo Airlines. [Council Member](#), National Aviation Consultative Committee (Technical), Ministry of Transport, Malaysia.
[Senior Lecturer and Head of Aviation Management Concentration](#) , University Technology Malaysia.

Sept 2015 – June 2018

- [Chief Operations Officer](#), International College of Yayasan Melaka Langkawi Aviation, an approved Department of Civil Aviation Malaysia Training Organization 147 and MQA Approved College

Jan 2012 – Aug 2015

- [Vice President, Training](#), Engineering & Maintenance/MAS Aerospace Engineering
- Responsible for Overall Strategic, Tactical and Operational Management for Training Organization as a Strategic Business Unit (SBU)
- Meeting the SBU Financial and Operational Key Performance Indicators as needed.
- Served as Chairman for Maintenance, Repair and Overhaul(MRO) under National Key Results Area Government Transformation Plan (GTP) as an added responsibility

Oct 2011 – Jan 2012

- [Vice President, Special Projects](#), Engineering & Maintenance/MAS Aerospace Engineering
- Responsible for all Special Projects which includes Business Development, Productivity and Commercial Projects thus ensuring E&M Division/ MAE organization meeting it set Financial and Operational deliverables

Sept 2010 – Oct 2011

- [Vice President, Airport Operations](#), responsible for Airport Operations, MAS
- Division delivering it's set Key Performance Indicators to ensure Five Star Airlines Customer Experience are met at all times thus maintaining Malaysia Airlines Five Star Rating whilst meeting It's Financial and Operational deliverables

Dec 2007 – Sept 2010

- [Regional Vice President](#), MAS Americas, functions as Chief Executive Officer and accountable for Malaysia Airlines Business and Operations in both North and South American Region for regional profit and loss, balance sheet and cash flow statements whilst maintaining our key deliverables in both financial and operational key performance indicators

July 2007 – Dec 2007

- [Asst. General Manager](#), (MRO Project), responsible to provide leadership for Maintenance Repair and Overhaul (MRO) project for MAS to lay down the foundation to set up the MRO business for Malaysia Airlines and working closely with MAS CFO to cut the first Profit and Loss Statement for the Strategic Business Unit in order to ensure its viability to transform as a full fledge subsidiary

Mar 2006 – July 2007

- [Asst. General Manager, New Zealand and Southwest Pacific](#), MAS as Country and Area Head, function as Chief Operating Officer responsible and accountable for overall management of the Country and Area and the overall Profit & Loss and Operations Performance of the business for the area of coverage

Work Experiences (Cont.)

July 2004 – Feb 2006

- [Asst. General Manager, Human Resources Management](#), Malaysia Airlines as Divisional Management.
- Responsible for overall Strategic and Tactical Management of Corporate Human Resource Management Division Malaysia Airlines, during the tenure also successfully completed the Memorandum Of Understanding negotiations with Pilots and Managers' association and Collective Agreements with the MAS Employee and Executive Unions from Peninsular, Sabah and Sarawak
- Chairman of the Human Resorce task force on safety and security as an added function

June 2003 – May 2004

- [Senior Engineering Workshop Manager](#), Malaysia Airlines
- Responsible for the overall Tactical and Operational Management for Engineering Workshop Department
- Successfully carried out the productivity and efficiency drive of the department to meet the KPIs set by the organization.

Sept 1996 – June 2003

- [Engineering Training Manager, Engineering](#), Malaysia Airlines
- Responsible for the overall Tactical and Operational Management for Engineering Training Department
- Headed the MAS Academy ISO 9001 project team and successfully acquired the ISO 9001 certification for MAS Academy
- Successfully acquired the Royal Malaysian Airforce training contract bringing in a revenue of RM65 million for Malaysia Airlines
- As Departmental Head, serve as member of Engineering and Maintenance senior management team responsible to formulate policies for E & M Division
- Serve as a Senior Consultant for MIGHT as an added responsibility

May 1995 – Sept 1996

- [Engineering Training Controller](#), Malaysia Airlines
- Function as Section Head , duties includes leading highly qualified trainers to plan and implement technical
- Training Programme for engineers and technicians. Deputize the Head of Department as and when required.
- Headed the training team to introduce B777-200 and B737BBJ aircraft to MAS fleet, successfully within the prescribed time

June 1992 – May 1995

- [Senior Engineering Training Executive](#), Engine Maintenance Centre (EMC), MAS
- Function as Group Leader and lead a multi-disciplinary group of trainers and project engineers to carry out Training Programmes for EMC personnel and bringing in-house Overhaul Capabilities for Malaysia Airlines Engine Maintenance Centre
- Participate as a team leader for training and in-house development group for the overall EMC Project

Feb 1990 – June 1992

- [Engineering Training Executive](#) (Airframe and Engine), MAS
- Develop and deliver training courses for engineers and technicians
- Successfully trained and mentored 15 trainee engine workshop engineers for Engine overhaul project
- Successfully trained the first batch of Licensed Engineers in-house for the B747-400/PW4056 program for fleet introduction
- Provide technical advice for line, base and shop operations for airframe and engines as added function

Mar 1989 – Feb 1990

- [Powerplant Workshop Engineer](#), MAS
- Lead a group of technical personnel to carry out repair and overhaul of engines, thrust reversers and APUs. Carried out workflow process studies for Powerplant Workshop for process improvements

Mar 1988 – Mar 1989

- [Powerplant Engineer](#), Overhaul Training at GE (USA) IFA Award Winner
- Underwent a one year structured training program at GE overhaul centres and GE Institute of Management Development
- Under experienced shop managers and engineers covering engine management and overhaul operations as part of the International Federation of Airworthiness (IFA) UK, award winner programme

Mar 1986 – Mar 1988

- [Licensed Aircraft Engineer](#) (Airframe & Engine), MAS
- Lead a group of technical personnel to carry out troubleshooting, inspection, repair, replacement, modification and defect rectification for airframe and engines at line and base maintenance
- Lead a Quality Control Circle team and successfully won the MAS Best Circle of the Year 1987 by implementing projects such as designing and fabricating a B737 brake change mechanism and B747 nose gear pin installation

Mar 1981 – Mar 1986

- [Trainee Aircraft Maintenance Engineer](#), MAS
- Underwent five (5) years of aircraft engineering training program with Air New Zealand and Malaysia
- Airline engineering training centres sponsored by Malaysia Airlines and MARA. Won the overall best trainee engineer award by winning the best Trainee Aircraft Maintenance Engineer award in the training program
- Elected to be the first President of the engineering trainees council responsible to assist the training centre on overall extra-curricular activities for all trainees