

CURRICULUM VITAE

Name : Khalil Md Nor, Ph.D
Field Specialization : Technology Acceptance, e-Commerce, Knowledge Management, Organizational Management
Department : Management and Technology
Faculty : Faculty of Management
Telephone : 607-5610090 (Office)
ScopusID : 26868087300
ResearcherID : F-8733-2015

EDUCATION

June 2005 : Southern Illinois University
College of Business and Administration, Carbondale, IL
Doctor of Philosophy Business Administration
Major: Management Information Systems
Dissertation Title: An Empirical Study of Internet Banking Acceptance in Malaysia: An Extended Decomposed Theory of Planned Behavior

May 1991 : Carnegie Mellon University
School of Urban and Public Affairs, Pittsburgh, PA
Master of Science in Public Management and Policy
Concentration: Financial Analysis and Management

December 1989 : Carnegie Mellon University
College of Humanities and Social Sciences, Pittsburgh, PA
Bachelor of Science in Economics and Industrial Management

ACADEMIC POSITIONS

- Professor, Department of Management and Technology, Faculty of Management, Universiti Teknologi Malaysia (October 2022-present).
- Professor, Department of Business Administration, Azman Hashim International Business School, Universiti Teknologi Malaysia (July 2018-September 2022).
- Professor, Department of Business Administration, Faculty of

- Management, Universiti Teknologi Malaysia (July 2015-June 2018).
- Associate Professor, Department of Business Administration, Faculty of Management, Universiti Teknologi Malaysia (Dec 2009 to June 2015).
 - Senior Lecturer, Department of Management, Faculty of Management and Human Resource Development, Universiti Teknologi Malaysia (May 2007 to Nov 2009).
 - Lecturer, Department of Management, Faculty of Management and Human Resource Development, Universiti Teknologi Malaysia (April 1992 to April 2006).

ADMINISTRATIVE POSTS

- Dean, Faculty of Management (Jan 2017 to June 2018)
- Deputy Dean (Academic), Faculty of Management (June 2011 to Dec 2016)
- Deputy Dean (Postgraduate Studies and Research), Faculty of Management and Human Resource Development (June 2010 to May 2011)
- IT Manager, Faculty of Management and Human Resource Development (April 2008 to April 2010)
- Head of Department, Department of Management, Faculty of Management and Human Resource Development (Jan 2006 to March 2008)

TEACHING

Courses taught since joining UTM

Principles of Account and Bookkeeping I
Principles of Account and Bookkeeping II
Economic Studies I
Economic Studies II
Principles of Economics
Principles of Account
Business Accounting
Industrial Management
Economics and Management
Accounting Principles and Practices
Management and Organizational Theory
Technology and Business

Principles of Management
Organizational Behavior
Strategic Management
Technology Management
Management Information System
Knowledge Management
Managing Organization and Change

SUPERVISION

- Ph.D
(in progress)** :
1. Maleehah Gull (Waiting for Viva). Field/Title: *Team Performance*.
 2. Ma Xin (Literature Review). Field/Title: *Social Commerce*.
 3. Xu Xiaoyuan (Literature Review). Field/Title: *Purchase Intention*
 4. Wan Yulin (Data collection). Field/Title: *Community Group Buying*.
 5. Huang Luyun (Literature Review). Field/Title: *Purchase Behavior (Poverty alleviation product)*
 6. Muhammad Irfan Sheeraz (Correction). Field/Title: *Organizational Citizenship Behavior*. Co-supervised with Assoc. Prof. Dr Ungku Norulkamar Ungku Ahmad.
- Ph.D
(Completed)** :
1. Mohamed Ali Ahmed Morsy Salem (2022). *Factors Leading to Buyers' Continuous Usage of Social Commerce in the Kingdom of Saudi Arabia*.
 2. Mohd Abidzar Zainol Abidin (2021). *The Effects of Information Technology Capabilities on Competitive Performance Through Dynamic Capabilities of Universities in Malaysia*. Co-supervised with Assoc. Prof. Dr Ahmad Jusoh.
 3. Saqib Mahmood (2021). *The mediating Role of Social Capital and Trust Between Social Presence and Electronic Word of Mouth in Social Media Platform*. Co-supervised with Assoc. Prof. Dr Ahmad Jusoh.
 4. Asad Amjad (2021). *Antecedents and Outcomes of Organizational Ambidexterity for Small and Medium Enterprises in Pakistan*.
 5. Wong Chiet Bing (2021). *Factors Affecting Customer Initial Trust On An Unfamiliar E-Commerce Vendor In Malaysia*.
 6. Nor Asiah Yaakub (2021). *Success Factors For Social Commerce Entrepreneurs In Malaysia*.
 7. Muddasar Ghani Khwaja (2020). *The Role Of Perceived Risk On Argument Quality, Perceived Usefulness And E-Wom Source Credibility On Information Adoption In Social Media*. Co-supervised with Assoc. Prof. Dr Ahmad Jusoh.
 8. Abrar Ullah (2019). *Enterprise Resource Planning Systems And User Performance In Higher Education Institutions Of Pakistan*. Co-supervised with Prof. Dr Rohaizat Baharun.

9. Abdul Sami (2018). *Ethical Leadership, Ethical Culture And Public Value Among Public Sector Banks In Pakistan*. Co-supervised with Assoc. Prof. Dr Ahmad Jusoh.
10. Mohammad Ahmad Drs Nasrul (2018). *Incorporating Cultural Dimensions And Cultural Markers Within Malaysian Academic Websites..*
11. Eugene Okyere Kwakye (2018). *Individual's Intention To Share Knowledge In Ghana Muti-Tribal Context*.
12. Kamarudeen Babatunde Bello (2017). *The Relationships Between Corporate Social Responsibility, Service Quality, Customer Satisfaction, Consumer Rights, Awareness And Repurchase Intention*. Co-supervised with Assoc. Prof. Dr Ahmad Jusoh
13. Mazilah Abdullah (2017). *Communication, Trust, Commitment, Satisfaction and Cooperation on Buyer-Supplier Relationship*.
14. Mohammed Abdulla Salem Al-Jifri (2017-Posthumous). *An Integrated Stakeholder-Based Success Model of Information Technology Projects in Public Sectors in Yemen*
15. Dan Joon Chew (2017). *Consumer Brand Love Progression and the Influence of Culture and Consumption Values*.
16. Amir Honarpour (2017). *Effect of Knowledge Management and Total Quality Management Towards Innovation*. Co-supervised with Assoc. Prof. Dr Ahmad Jusoh.
17. Ologbo Andrew Chukwuyem (2016). *Antecedents Of Knowledge Sharing And Employee Innovativeness*.
18. Ali Akbar Hozhabri Doghezlou (2016). *Emotional, Cognitive And Behavioral Antecedent Of Online Shopping Continuance Intention In Iran*.
19. Bagher Abbaspour (2016). *The Influence Of Website Quality, Customer Emotion, E-Satisfaction And E-Loyalty In Travel Booking Website*. Co-supervised with Assoc. Prof. Dr Noor Hazarina Hashim.
20. Ishamuddin Mustapha (2016). *The Mediating Effect of Process-Based Management on the Relationship Between Knowledge Quality, Knowledge Sharing Self-Efficacy and Quality Management Systems Maintenance*.
21. Farhad Shirani (2016). *The Influence of Behavioral Theories on Knowledge Sharing Intention*.
22. Ameen Mahdi K Al Agaga (2015). *Individual's Perceived Value of Green Personal Computer Acceptance*.
23. Normal Mat Jusoh (2015). *Digital Games Engagement Among Malaysian*.
24. Nor Hamimah Mastor (2015). *Continued Usage of Tax e-Filing Among Individual Taxpayer in Malaysia*.
25. Fatima Jafar Habeeb (2015). *The Role of Gender and Human Resource Practices in the Relationship Between Leadership Traits and Transformational Leadership*. Co-supervised with Prof. Dr Wan Khairuzzaman Wan Ismail.
26. Sanaz Monsef (2015). *The Moderating Effect of Organizational*

Structure and Contextual Factors on the Link Between Open Innovation and New Product Development Capabilities.

Co-supervised with Prof. Dr Wan Khairuzzaman Wan Ismail.

27. Saeid Jorfi (2014). *The Relationship Between Information Technology Flexibility, Capability And Strategic Alignment.*
28. Ali Saleh Ali Al-Ajam (2013). *Determinants of Internet Banking Service Acceptance and Their Effect on Customers' Usage Intention.*
29. Fereshteh Ghazizadeh Ehsaei (2013). *Enhancing User Acceptance Of Feedback In Reputation Systems Using Social Factor.* Co-supervised with Assoc. Prof. Dr Ab Razak Che Husin.
30. Naser Khani (2013). *The Role Of Organizational Information Systems Capabilities In The Success Of Strategic Information Systems Planning.*
31. Taimoor Marjani (2012). *Antecedents of Knowledge Sharing Behavior Towards Project Success.* Co-supervised with Prof. Dr Wan Khairuzzaman Wan Ismail.

**Master
Dissertation
(in progress)**

- : 1. Siti Aisah Ahmad (Waiting for Viva). Field/Title: *Information Sharing on Social Media.*

**Master
Dissertation
(Completed)**

- : 2. Saleha Hummad (2015). *The Relationship of Personality and Knowledge Sharing.*
3. Matahati Mahbol (2014). *Faktor-faktor Perkongsian Pengetahuan Di Jabatan Kastam DiRaja Malaysia (JKDM) Johor Bahru.*
4. Yaser Hassan Hassan Al-Qadhi (2013). *Factors That Affect Knowledge Sharing Among Employees in Multinational Organization.*
5. Mumtaz Ali Memon (2013). *The Influence of Personality Traits on Knowledge Sharing in the Context of Research Supervision.*
6. Wan Nur Fazni Wan Mohamad Nazarie (2012). *Factors Influencing Consumers' Trust in Online Purchase via Social Networking Sites.*
7. Ali Jolae (2012). *Factors That Affect Knowledge Sharing Intention Among Academic Staff.*
8. Abdillahi AbdiRahman Aareh (2012). *The Influencing Factors of Transformational Change Acceptance.*
9. Okyere-Kwakye Eugene (2011). *The Influence of Individual Factors on Knowledge Sharing.*

**Master Project
(Completed)**

- : 1. Ameen Mahdi K. Al-Agaga (2010). *Factors that influence e-loyalty of Internet banking users.*
2. Seyyedali Ziaei (2010). *The effect of ethno/lingo diversity on knowledge sharing effectiveness and conflict in groups.*
3. Yee Shuh Fieu (2009). *Adoption of e-government services in Malaysia.*

4. Tan Soon Pin (2009). *Elemen budaya organisasi, penggunaan infrastruktur teknologi dan amalan pengurusan pengetahuan.*
5. Aida Irwana A. Shukor (2009). *Faktor yang mempengaruhi penerimaan orang ramai terhadap rakan cop.*
6. Muhmad Zafferi Shari (2008). *Faktor-Faktor Yang Mempengaruhi Keinginan Menggunakan Teknologi Maklumat Sebagai Medium Penyampaian Maklumat*
7. Zuliana Zoolkefli (2008). *Budaya organisasi dan tahap perkongsian pengetahuan.*
8. Teoh Chong Hwa (2007). *Consumer acceptance of mobile banking.*
9. Sofia Hashim (2007). *The Determinant of Technical Factors and Social Factors that Contribute to the Utilization of KMS*
10. Norhayati Omar (2007). *Faktor-faktor yang mempengaruhi penerimaan perbankan Internet di kalangan pengguna.*
11. Nallusamy a/l Muthusamy (1999). *Faktor-faktor kurangnya pematuhan majikan terhadap pembayaran caruman. Kajian di PERKESO Johor Bahru*
12. Mohd Hanafiah Ahmad (1999). *Persepsi pihak pengurusan atasan terhadap konsep telekerja: Kajian di kolej-kolej Kumpulan Pendidikan YPJ*
13. Loo Lee Sei (1998). *Penerimaan Internet di kalangan pekerja pengurusan. Kajian di syarikat-syarikat elektronik di Kawasan Perindustrian Senai, Johor*
14. Hamzah Isa (1996). *Perancangan teknologi dalam bengkel membaiki kenderaan milik pengusaha-pengusaha bumiputera di daerah Kota Tinggi*

**BSc
(Completed)**

1. Siti Hajar Binti Noraszari (2021). *Factors That Affect Continuance Intention To Use E-Learning.*
2. Siti Yuhanis Binti Mohd Adnan (2018). *Consumer Trust In Electronic Commerce Transaction: A Study of Gen X and Gen Y.*
3. Noor Fadilah Md Zahari (2016). *Employees' Perception On Benefits And Barriers Of Information Technology*
4. Ho Chiow Wei (2015). *Factors That Influence Consumers' Trust to Purchase in B2C E-commerce.*
5. Eng Chiew Guik (2012). *Kajian Jurang Generasi Di Antara Generasi Baby Boomer dan Generasi Y Di Tempat Kerja.*
6. Yee Yean Pink (2011). *Demographic Characteristics And Factors That Affect Consumers' Purchase Intention Of Organic Beauty Products.*
7. See Siew Sin (2011). *Factors That Affect Malaysian Young Consumers' Online Purchase Intention In The Social Media Websites.*
8. Noor Aniza Bt Adnan (2011). *Tabiat Pengguna Islam Di Dalam Pembelian Produk Halal.*
9. Ng Pang Huay (2011). *Factors That Influence Consumer's Decision Making Towards Adoption Of E-Commerce.*

10. Berlina Dolores Doyou (2011). *Cause Attributes That Influence Consumers' Purchasing Intention.*
11. Muhamad Nor Ikmal Abdul Malik (2010). *Persepsi Kesiediaan Untuk Melaksanakan Pembelajaran Elektronik (E-Learning) Di Kalangan Pensyarah.*
12. Bob Low Yee Think (2010). *Factors Of Successful Brand Extensions: A Case Study On Coca-Cola.*
13. Azhani Bahari (2010). *Persepsi Pengguna Terhadap Produk Yang Mempunyai Logo Sirim.*
14. Aw Yong Jyh Lin (2010). *Factors That Influence Customer Retention.*
15. Aishah Abu Bakar (2010). *Kajian Terhadap Faktor-Faktor Yang Mempengaruhi Pengguna Dalam Pembelian Produk Halal.*
16. Yap Chee Wei (2009). *E-CRM Web Service Attribute: Determination Of E-CRM Feature In Bank's Website In Malaysia And Singapore.*
17. Presnah a/p Kumaran (2009). *To Identify Factors Which Leads To Online Customer Satisfaction Towards E-Commerce.*
18. Ong Ru Shan (2009). *College Students' Intention to Use Mobile Commerce.*
19. Nurulzulaikha Khaidir (2009). *Faktor Kad Kesetiaan Sebagai Faktor Utama Terhadap Kesetiaan Pengguna Untuk Mengunjungi Sesebuah Pasaraya.*
20. Nurshuhada Mohamad Sidek (2009). *Faktor Yang Menyebabkan Pengguna Terus Kekal Menggunakan Perkhidmatan Telekomunikasi Yang Mereka Gunakan Walaupun Berasa Tidak Berpuas Hati.*
21. Shahrinah Sharifudin (2008). *Faktor-Faktor Penerimaan Penggunaan Sistem Audit Berkomputer.*
22. Silawati Mat Kila (2008). *Penerimaan Mesin Deposit Tunai: Satu Kajian di Maybank (M) berhad Cawangan jalan Tebrau, Johor Bahru, Johor*
23. Kartini Shafie/Atan (2008). *Faktor-Faktor Yang Mempengaruhi Penggunaan Perkhidmatan Pembayaran Bil Secara Atas Talian*
24. Roshida Ismail/Musa (2008). *Faktor Yang Mempengaruhi Pembelian Produk Dan Perkhidmatan Melalui Internet*
25. Noor Liana Mohd Zaki (2008). *Tahap Kesedaran dan Penerimaan Terhadap E-dagang*
26. Mohd Firdaus Mohd Ali (2008). *Mengkaji Faktor-Faktor Yang Mempengaruhi Tahap Kepuasan Pelanggan Terhadap Perkhidmatan Pelanggan Di Mcdonalds*
27. Mohd Sani Ramli (2008). *Faktor-Faktor Yang Mempengaruhi Keberkesanan Iklan Di Laman Web Serta Ciri-Ciri Laman Web Berkesan*
28. Aw Wai Yan (2008). *Predicting College Students' Intention To Use M-Paybill Payment Solution For Mp3 Downloading*
29. Mohd Dzul Helmy Mahat (2007). *Pengurusan Risiko Kewangan Alliance Bank Malaysia Berhad*
30. Rajakumar a/l Thangarajoo (2007). *Customer Buying Behavior of Technological Product*

31. Yap Kai Lun (2007). *Effect Of Time And Gender On Technology Acceptance*
32. Ong Ru Shan (2009). *College Students' Intention To Use Mobile Commerce*
33. Presnah a/p Kumaran (2009). *Online Customer Satisfaction Towards E-commerce*
34. Nurshuhada Mohamad Sidek (2009). *Kajian Mengenai Faktor Pengguna Terus Menggunakan Perkhidmatan Telekomunikasi Walaupun Berasa Tidak Berpuas Hati*
35. NurulZulaikha Khaidir (2009). *Faktor Kad Kesetiaan Sebagai Faktor Utama Terhadap Kesetiaan Pengguna Untuk Mengunjungi Sesebuah Pasaraya*
36. Yap Chee Wei (2009). *E-CRM web service attribute: Determination of E-CRM features in Bank's Website in Malaysia and Singapore*
37. Tan Choon Hwa (1994). *Keberkesanan strategi-strategi latihan dan motivasi dalam peningkatan prestasi dan daya saing pekerja dalam industri teknologi maklumat. Satu kajian kes di IBM WTC Malaysia*
38. Mahadzir Osman (1995). *Kebolehlaksanaan integrasi telefon-pangkalan data dalam pengurusan pemasaran: Kajian kes: Yummy Sdn Bhd*
39. Azmi Abd Majid (1995). *Kajian ke atas faktor-faktor mempengaruhi pengambilan kemudahan bantuan teknikal dalam industri kecil dan sederhana (IKS) di Negeri Johor*
40. Azilah Ayup (1995). *Kajian pencapaian system kerja berkumpulan di sebuah syarikat elektronik. Kajian kes di Harris Advanced Technology (M) Sdn Bhd*
41. Ammer Hasan (1995). *Keberkesanan pemindahan teknologi di kalangan vendor PROTON melalui program pepadanan*
42. Teo Kok Yong (1996). *Proses inovasi produk di Ecopack Industries Sdn Bhd*
43. Low Kok Peng (1996). *Kajian proses pengurusan implementasian penyelenggaraan pengeluaran secara menyeluruh (total productive maintenance) di Harris Advanced Technology (M) Sdn Bhd*
44. Lee Chee Weng (1996). *Kajian ke atas kriteria-kriteria yang digunakan oleh syarikat modal teroka untuk menilai cadangan pelaburan baru*
45. Chan Li Kheng (1996). *Proses pemindahan teknologi: Satu kajian kes di Kee Fatt Industries Sdn Bhd*
46. Faazila Abdul Karim (1997). *Persepsi pengguna mel elektronik terhadap kecenderungan penggunaan mel elektronik dan muka ke muka sebagai kaedah berkomunikasi. Satu kajian perbandingan*
47. Choong Hung Hsien (1997). *Proses pembangunan teknologi melalui kaedah pembelian mesin secara terus di industri kecil dan sederhana petrokimia: Satu kajian kes di E W Plastic (M) Sdn Bhd*
48. Umu Aiman Draman (1998). *Pemindahan teknologi dalam pengoperasian system perkakasan telekomunikasi: Kajian di Pernec Corporation Berhad*

49. Normarzshahril Mansor (1998). *Pemindahan teknologi dalam industri plastik: Kajian kes ke atas kaedah pemindahan dan kekerapan kaedah yang digunakan*
50. Mohd Zamri Mohd Sadri (1998). *Peranan universiti dan persepsi penyelidik dalam usaha mengkomersilisasikan hasil penyelidikan dan membangunkan teknologi baru: Kajian di Universiti Teknologi Malaysia*
51. Lee Poh See (1998). *Perbankan Maya: Satu kajian ke atas status, prospek dan cabaran di kalangan bank-bank perdagangan di Malaysia*
52. Amar Singh a/l Nihal Singh (1998). *Kajian terhadap saluran pemindahan teknologi dalam industri elektronik di Negeri Johor Darul Ta'zim*
53. Roziana Shafiee (1999). *Kesedaran usahawan industri kecil dan sederhana mengenai kewujudan perdagangan elektronik: Kajian di Kawasan Perindustrian Taman Universiti Johor Bahru*
54. Rozi Tamin (1999). *Kebolehlaksanaan penggunaan Internet secara meluas sebagai media komunikasi dalam pengurusan organisasi: Kajian di Pernec Transmission Sdn Bhd*
55. Raja Zuraidah Raja Mohd Rasi (1999). *Penggunaan teknologi komputer oleh firma industri kecil dan sederhana: Kajian di Kawasan Perindustrian Taman Universiti*
56. Gan Ting San (1999). *Persepsi dan persediaan syarikat awam berhad di sektor perdagangan terhadap perkembangan perdagangan elektronik*
57. Fazliaton Mohd Noor (1999). *Tahap kesediaan pelajar dan staf akademik mengenai penggunaan teknologi kad pintar di Universiti Teknologi Malaysia Skudai*
58. Abdul Rahman Pasran (1999). *Kesan pembangunan teknologi maklumat ke atas kakitangan: Satu kajian di Jabatan Perangkaan Malaysia cawangan Johor*
59. Tan Leok Yen (2000). *Analisis penerimaan pelabur saham terhadap perlaksanaan urusniaga saham secara elektronik di firma broker saham*
60. Noraini Ahmad@Mohamed (2000). *Sistem letak kereta berkupon: Penerimaan pengguna dan factor-faktor yang mempengaruhi pengguna melakukan kesalahan letak kereta. Kajian ke atas MDJBT, J.B*
61. Noor Ain Sulaiman (2000). *Hubungan motivasi dengan persekitaran kerja, ganjaran dan hubungan pekerja dengan pihak atasan: Satu kajian di Kolej Premier Yayasan Perak*
62. Mohamad Dzulhafizh Abdul Majid (2000). *Keberkesanan system maklumat kewangan (SMW) di Pejabat Bendahari Universiti Teknologi Malaysia Skudai*
63. Low Ming Hua (2000). *Kesedaran tentang kepentingan dan kekangan perubahan teknologi. Satu kajian di IKS Kawasan Perindustrian Taman Universiti*

64. Shazatul Haznim Yaali (2001). *Tekanan kerja: Satu kajian di Indah Water Seberang Jaya, Pulau Pinang*
65. Rosli Musa (2001). *Persepsi pekerja mengenai penerimaan telekerja dan kesan penggunaannya terhadap prestasi pekerja: Kajian di ibu pejabat Syarikat Park May Berhad*
66. Noraliza Ghazali, Norhasimah Tarmudy, Nurul Affiza Mohamad Razali, Ramanathan a/l Nagappan, William Joshua a/l Janaprakasam (2001). *Hubungan motivasi dan nilai budaya: Kajian di sepuluh buah bank perdagangan di Johor Bahru*
67. Faridah Khamis (2001). *Faktor-faktor yang mempengaruhi penggunaan e-mel di kalangan pegawai tadbir dan diplomatic dan penolong pegawai tadbir di tiga bahagian di Kementerian Pendidikan Malaysia*
68. Eddie Noorazmin Abd Rahman, K. Navindran a/l Krishnan, Kumaresen a/l Velkumar, Rusnani Abdullah, Syazrah Abdul Aziz (2001). *Hubungan struktur organisasi dengan motivasi pekerja. Kajian di empat buah syarikat elektrik dan elektronik di Kawasan Perindustrian Senai Johor Darul Takzim*
69. Chieng Mee Chang (2001). *Kepuasan kerja pekerja di Denso (M) Sdn Bhd, Bandar Baru Bangi, Selangor Darul Ehsan*

PUBLICATIONS

- Module/Book** :
1. Perakaunan Untuk Pelajar Bukan Perakaunan (Accounting for Non Accounting Students (1998)
 2. Mikroekonomi (Microeconomics) (1998) with Prof. Dr Nor Ghani Md Nor (Universiti Kebangsaan Malaysia)
 3. Moga, L.M., **Md Nor, K.**, Misu, N., Mitrica, E., and Stroe, R. L. (2011). Electronic banking Services in Romania: Challenges, Determining Factors, Models. Bucharest Academy of Economic Studies Publishing House.
- Book Chapters** :
1. Mohammad Yamin, A., Baharun, R. and **Md Nor, K.** (2021). Effect of EWOM, Perceived Value and Information Quality on Malaysian First Petrol E-Payment Service (Setel Application), *Essentials of Research Methods in Marketing Management*, Baharun et al. (Eds). Azman Hashim International Business School, pp-1-14.
 2. **Md Nor, K.** (2008). Research On Trust In Online Environment, *Application and Issues in E-Business*, Hashim et al. (Eds). UTM Press, pp 159-168.
 3. **Md Nor, K.**, Yap, K.L. and Bahari, A.Z. (2008). The Effect of Time in Technology Acceptance, *Entrepreneurship and Technology Management in High Technology and Small Firms*, Ismail et al. (Eds).

UTM Press, pp 183-190.

4. **Md Nor, K.** (2008). Users Acceptance of Information Technologies, *Technology Management: Theory & Practice*, Abu Talib, N. and Amat Senin, A. (Eds). UTM Press, pp 33-57.
5. **Md Nor, K.** (2008). Trust, Gender and Internet Banking, *Technology Management: Theory & Practice*, Abu Talib, N. and Amat Senin, A. (Eds). UTM Press, pp 213-225.
6. Ahmad Nasrul, M., **Md Nor, K.**, Masrom, M., and Syarief, A. (2015). Website User Interface in Multi-Cultural Settings: A Case Study of Malaysia Perspective, *Issues in Advanced Informatics I*, Mohd Daud, S (Ed).
7. Mat Dawi, N., Jusoh, A. and **Md Nor, K.** (2017). Service Quality Concept In Pay TV Industry, *Service Quality Perspective: The Customers' Viewpoint*, Jusoh, A (Ed).
8. Tan, M.Z., Dan, J.C., Al-Agaga, A.M. and **Md Nor, K.** (2017). The Impact Of Retail Sales Personnel's Service Quality On Customer Loyalty In Malaysia: An Extended SERVQUAL Model, *Service Quality Perspective: The Customers' Viewpoint*, Jusoh, A (Ed).

Journal

- : 1. Md. Nor, N.G., Hajinoor, S., **Md Nor, K.** and Khoo, L.C. (2000). Understanding and Predicting Consumer Satisfaction following Privatization of Solid Waste Management (in Malay), *Malaysian Journal of Consumer and Family Economics* [ISSN: 1511-2802], 3 pp. 51-57. **SCOPUS**
2. Md. Nor, N.G., **Md Nor, K.**, Osman, Z., and Mohd Zin, A. (2001). Consumer Travel and Mode Choice: The Case of Commuter Train Service, *Malaysian Journal of Consumer Economics* [ISSN: 1511-2802], 4 pp 59-65. **SCOPUS**
3. Md. Nor, N.G., Ahmad, F., **Md Nor, K.** and Foo, H.F. (2003). Price Discrimination in Cellular Telecommunication Services: A Test on the Self-Selection Hypothesis, *Malaysian Journal of Consumer and Family Economics* [ISSN: 1511-2802], 6 pp 124-131. **SCOPUS**
4. **Md Nor, K.** (2005). Organization Performance. Does The Fit of Competitive Priorities Between Manufacturing and Marketing Matter? A Proposal, *Jurnal Kemanusiaan* [ISSN: 1675-1930], Vol 6 Dec 2005 pp 21-34.
5. **Md Nor, K.** (2006). Knowledge Management. Does The Organizational Culture Matter?, *Jurnal Kemanusiaan* [ISSN: 1675-1930], Vol 8 Dec 2006 pp 1-12.
6. Md. Nor, N.G, Abdullah, A.Z. and **Md Nor, K.** (2006). Vertical Integration, Foreign Multinationals and Stigler's Hypotheses: An Empirical Test Using Malaysian Data, *Asian Economic Journal* [ISSN: 1467-8381], 20(3) pp 257-274. [DOI: 10.1111/j.1467-8381.2006.00235.x] **ISI (2011 IF=0.297)**
7. **Md Nor, K.** and Pearson, J. (2007). The Influence of Trust On

- Internet Banking Acceptance. *Journal of Internet Banking and Commerce* [ISSN: 1204-5357], 12(2) pp 1-10. **SCOPUS**
8. Teoh, C. H., and **Md Nor, K.** (2007). Consumer Acceptance of Mobile Banking. *Journal of Technology Management and Entrepreneurship*, 6(1) pp 1-17.
 9. Zookefli, Z dan **Md Nor, K.** (2008). Hubungan budaya organisasi dan perkongsian pengetahuan, *Jurnal Kemanusiaan* [ISSN: 1675-1930], Vol 11Jun 2008 pp 68-79.
 10. **Md Nor, K.** and Pearson, J. (2008). An Exploratory Study Into The Adoption of Internet Banking in A Developing Country: Malaysia, *Journal of Internet Commerce* [ISSN: 1533-287X], 7(1) pp 29-73. [DOI:10.1080/15332860802004162] **SCOPUS**
 11. **Md Nor, K.**, Abu Shanab, E., and Pearson, J. (2008). Internet Banking Acceptance In Malaysia Based On The Theory Of Reasoned Action. *Journal of Information Systems and Technology Management* [ISSN: 1807-1775], 5(1) pp 3-14. **ERA**
 12. Huam, H, **Md-Nor, K.**, Eng, T, Khor, J, Lim, Y, and Tan, L. (2008). Predictors Of Intention To Continue Using The Internet Banking Services: An Empirical Study Of Current Users. *International Journal of Business and Information*, 3(2) pp 233-244. **ERA**
 13. Aw, W, **Md-Nor, K.**, Abu-Shanab, E, and Sutanonpaiboond, J. (2009). Factors That Affect Mobile Telephone Users To Use Mobile Payment Solution. *International Journal of Economics and Management* [ISSN 1823 - 836X], 3(1) pp 37-49. **SCOPUS**
 14. Barbuta-Misu, N., **Md Nor, K.**, and Mitrica, E. (2009). The Qualitative Analysis of the Internet Banking in Romania. *Quality – access to success (CALITATEA acces la success)*, 10 (107) pp. 58-63. **SCOPUS**
 15. Wan Ismail, W.K., **Md Nor, K.** and Marjani, T. (2009). The Role of Knowledge Sharing Practice in Enhancing Project Success. *Interdisciplinary Journal of Contemporary Research in Business* [ISSN: 2073-7122], 1(7) pp. 34-52.
 16. Abu-Shanab, E., Al-Rub, S.A. and **Md Nor, K.** (2010). Obstacles Facing the Adoption of E-Government Service in Jordan. *Journal of E-Governance* [ISSN: 1878-7673], 33(1) pp. 35-47. [DOI: 10.3233/GOV-2009-0204]
 17. **Md Nor, K.**, Pearson, J., and Ahmad, A. (2010). Adoption Of Internet Banking: Theory Of The Diffusion Of Innovation. *International Journal of Management Studies* [ISSN: 2180-2467], 17(1) pp. 69-85.
 18. **Md Nor, K.**, Sutanonpaiboond, J., and Mastor, N. (2010). Malay, Chinese and Internet Banking. *Chinese Management Studies* [ISSN: 1750-614X], 4(2) pp. 141-153. [DOI: 10.1108/17506141011053069] **ISI (2011 IF=0.568)**
 19. **Md Nor, K.**, Moga, L.M., and Yoruk, D.(2010). Consumer Attitudes Regarding Information Technology Usage. *The Annals of “Dunărea de Jos” University, Fascicle I. Economics and Applied Informatics*

- [ISSN 1584-0409], 1 pp. 13-18.
20. Moga, L.M., Stroe, R.I., **Md Nor, K.**, and Yoruk, D. (2011). Adoption of E-Banking by Romanian Agri-Business Enterprises: Influencing Factors. *International Journal of Food, Agriculture & Environment*, 9(1) pp. 461-464. **ISI (2011 IF=0.517)**
 21. Okyere-Kwakye, E. and **Md Nor, K.** (2011). Individual Factors and Knowledge Sharing. *American Journal of Economics and Business Administration* [ISSN: 1945-5496], 3(1) pp. 66-72. [10.3844/ajebasp.2011.66.72]
 22. Jorfi, S., **Md Nor, K.** and Najjar, L. (2011). The Relationships Between IT Flexibility, IT-Business Strategic Alignment and IT Capability. *International Journal of Managing Information Technology* [ISSN: 0975-5586], 3(1) pp. 16-31. [DOI : 10.5121/ijmit.2011.3102]
 23. Okyere-Kwakye, E., **Md Nor, K.** and Ziaei, S. (2011). The Influence of Altruism, Self-efficacy and Trust on Knowledge Sharing. *Journal of Knowledge Economy & Knowledge Management*, VI Spring pp. 31-39.
 24. Jorfi, S., **Md Nor, K.** and Najjar, L. (2011). Assessing the Impact of IT Connectivity and IT Capability on IT-Business Strategic Alignment: An Empirical Study. *Computer and Information Science* ISSN 1913-8997], 4(3) pp. 76-87.[DOI: 10.5539/cis.v4n3p76] **ERA**
 25. Khani, N., **Md Nor, K.**, Hakimpoor, H., Bahrami, M., and Salavati, S. (2011). IS/IT Capability and Strategic Information System Planning (SISP) Success. *International Management Review* [ISSN 1551-6849], 7(2) pp. 75-83.
 26. **Md Nor, K.**, Barbuta-Misu, N. and Stroe, R. (2011). A Model for Analyzing the Determinant Factors of Adoption e-Banking Services by Romanian Customers, *Journal Of Economic Computation And Economic Cybernetics Studies And Research* [ISSN 0424-267X], 45(4) pp. 53-70. **ISI (2011 IF=0.303)**
 27. Khani, N., **Md Nor, K.**, Samani, M.B., and Hakimpoor, H. (2011). The Status of Strategic Information Systems Planning Practices in Iran: An Organizational Perspective, *Research Journal of Information Technology* [ISSN: 2151-7959], 4(2) pp. 47-60. [DOI: 10.3923/rjit.2012.47.60] **SCOPUS**
 28. Moga, L.M., **Md Nor, K.**, Neculita, M., and Khani, N. (2012). Trust and Security in E-banking Adoption in Romania, *Communications of the IBIMA*, 2012 DOI: 10.5171/2012.583012. **ERA**
 29. Choi, S.L., Gondyah, M.R., **Md Nor, K.** and Suleiman, E.S. (2012). The Impact of Employee Share Option Scheme: A Review, *International Journal of Research in Management*, 2(1) pp. 146-155.
 30. Khani, N., **Md Nor, K.**, Samani, M.B., and Hakimpoor, H. (2012). An Empirical Investigation of Capability Factors Affecting Strategic Information System Planning Success, *International Journal of Strategic Information Technology and Applications* [ISSN: 1947-3095], 3(2) pp. 1-17. [DOI: 10.4018/jsita.2012040101]

31. Choi, S.L., Shanmugam, C.S., Suleiman, E.S., **Md Nor, K.**, Dunn, J.S. (2012). Leaders' Emotional Intelligence and Employees' Organizational Commitment: A Comparative Study Between A Multinational Company and A Local Owned Company in Malaysia, *Innova Ciencia*, 4(4) pp. 29-42.
32. Moga, L.M., **Md Nor, K.**, Mitrica, E. (2012). E-banking Adoption in Romanian Companies: Determining Factors and Model, *Communications of the IBIMA* [ISSN:1943-7765], 2012. DOI: 10.5171/2012.385699. **ERA**
33. Hozhabri, A.A., **Md Nor, K.**, Gashti, M.A.H., Edalati, A., and Shirani, F. (2012). Online Shopping Research Over The Last Two Decades: A Literature Analysis, *New Marketing Research Journal*, Special Issue May 2012, pp. 17-26.
34. Honarpour, A., Jusoh, A., and **Md Nor, K.** (2012). Knowledge Management, Total Quality Management and Innovation: A New Look, *Journal of Technology Management & Innovation* [ISSN: 0718-2724], 7(3) pp. 22-31. **SCOPUS**
35. Al-Agaga, M.A. and **Md Nor, K.** (2012). Factors That Influence E-Loyalty Of Internet Banking Users, *International Journal of Electronic Commerce Studies* [ISSN 2073-9729], 3(2) pp. 297-304. [DOI: 10.7903/ijecs.1097] **SCOPUS**
36. **Md Nor, K.**, Wan Mohamad Nazarie, W.N.F., Al-Ajam, A. and Md Yusoff, R. (2013). Factors Influencing Individuals' Trust in Online Purchase Through Social Networking Sites, *International Journal of Information Science and Management* [ISSN: 2008-8310], *Special Issue April 2013*, pp. 1-16. **SCOPUS**
37. Al-Ajam, A. S., and **Md Nor, K.** (2013). Internet Banking Adoption: Integrating Technology Acceptance Model and Trust, *European Journal of Business and Management* [ISSN: 2222-2839], 5(3), pp 207-215.
38. Al-Ajam, A. S., and **Md Nor, K.** (2013). Customers' Adoption of Internet Banking Service: An Empirical Examination of the Theory of Planned Behavior in Yemen, *International Journal of Business and Commerce* [ISSN:2225-2436], 2(5), pp 44-58.
39. Al-Ajam, A. S., and **Md Nor, K.** (2013). Internet Banking Adoption: An Empirical Study, *International Journal of Multidisciplinary Sciences and Engineering* [ISSN 2045-7057], 4(2), pp 47-50.
40. Al-Ajam, A. S., and **Md Nor, K.** (2013). Evaluation of Internet Banking Service Adoption Among Yemeni Customers, *Arabian Journal of Business and Management Review* [ISSN: 2223-5833], 2(6) pp 39-48.
41. Mardani, A., Jusoh, A., **Md Nor, K.**, Soltan, E.K.H, and Lari, M.K. (2013). Total Quality Management And Organizational Culture Framework For Small And Medium-Sized Businesses (ISMBs) In Iran, *Caspian Journal of Applied Sciences Research* [ISSN: 2251-9114], 2(10) pp. 43-60.
42. Al-Ajam, A.S. and **Md Nor, K.** (2013). Influencing Factors on

- Behavioral Intention to Adopt Internet Banking Service, *World Applied Sciences Journal* [ISSN: 1818 - 4952], 22(11) pp 1652-1656. [DOI: 10.5829/idosi.wasj.2013.22.11.2896] **SCOPUS**
43. Al-Ajam, A.S. and **Md Nor, K.** (2013). Predicting Internet Banking Adoption Determinants in Yemen Using Extended Theory of Reasoned Action, *Research Journal of Applied Sciences* [ISSN: 1993-6079], 8(5) pp. 278-285. [DOI: 10.3923/rjasci.2013.278.285] **SCOPUS**
 44. Abu-Shanab, E. and **Md Nor, K.** (2013). The Influence of Language on Research Results, *Management Research and Practice* [ISSN: 2067-2462], 5(4) pp. 37-48.
 45. Mat Dawi, N., Jusoh, A. and **Md Nor, K.** (2013). Conceptual Model of Customer Behavioral Intentions: Moderating Effects of Switching Barriers and Social Ties, *Sains Humanika* [ISSN: 2289-6996], 64(3) pp. 29-33. [DOI: <http://dx.doi.org/10.11113/sh.v64n3.63>]
 46. Mousapour, H., Jusoh, A., **Md Nor, K.**, and Pakdel, A. (2014). Manager's Perspective On ISO9001 Quality Management System And Performance Of Suppliers: A Study On The Second Largest Automaker Company In Iran, *American Journal of Business, Economics and Management*, 2(2) pp. 55-63.
 47. Ziaei, S., Walczak, S., and **Md Nor, K.** (2014). The Impact of Ethnic and Lingual Diversity on Short Term Knowledge Sharing, *International Journal of Business Environment* [ISSN: 1740-0597], 6(3) pp. 246-265. [DOI: 10.1504/IJBE.2014.063770] **ERA**
 48. **Md Nor, K.**, Yee, Y.P., Al-Agaga, A. M., and Dan, J.C. (2014). Understanding Consumers' Purchasing Intention Of Organic Beauty Products, *Journal of Food, Agriculture & Environment* [ISSN: 1459-0263], 12(2) pp. 155-159. **SCOPUS**
 49. Jolaei, A., **Md Nor, K.**, Khani, N. and Md Yusoff, R. (2014). Factors Affecting Knowledge Sharing Intention Among Academic Staff, *International Journal of Educational Management* [ISSN: 0951-354X], 28(4) pp. 413-431. [DOI:10.1108/IJEM-03-2013-0041] **SCOPUS**
 50. Mat Jusoh, N. and **Md Nor, K.** (2014). Adoption Of Digital Games In Malaysia: Rasch Difference Item Functioning, *International Journal of Interactive Digital Media* [ISSN: 2289-4098], 2(1) pp. 22-26.
 51. Kianpour, K., Jusoh, A. and **Md Nor, K.** (2014). Green Reverse Supply Chain Management And A Conceptual Model For Customer Participation For Returning The EOL Products, *Science International* [ISSN: 1013-5316], 26(4) *Special Issue*, pp. 1611-1614.
 52. Habeeb, F.J., Wan Ismail, W.K., and **Md Nor, K.** (2014). Leadership Traits and Transformational Leadership: Moderating Role Of Masculinity vs. Femininity In Iraqi Banks, *International Journal of Academic Research* [ISSN: 2075-4124], 6(5) pp. 92-97. [DOI:10.7813/2075-4124.2014/6-5/B.14]

53. Habeeb, F.J., Wan Ismail, W.K., and **Md Nor, K.** (2014). Leadership Traits And Transformational Leadership: Mediating Effect Of Selected Human Resource Practices In Iraqi Banks, *International Journal of Academic Research* [ISSN: 2075-4124], 6(5) pp. 54-60. [DOI:10.7813/2075-4124.2014/6-5/B.8]
54. Mustapha, I., Jusoh, A. and **Md Nor, K.** (2015). A Review On Quality Management Systems Maintenance Framework Based On Process Based Management, Knowledge Quality And Knowledge Self-Efficacy, *Jurnal Teknologi* [ISSN: 2180-3722], 72(4) *Special Issue*, pp. 7-12. [DOI:10.11113/jt.v72.3907] **SCOPUS**
55. Al-Ajam, A.S. and **Md Nor, K.** (2015). Challenges of Adoption Internet Banking Services in Yemen, *International Journal of Bank Marketing* [ISSN: 0265-2323], 33(2), pp. 178-194, [DOI:10.1108/IJBM-01-2013-0001] **SCOPUS**
56. Al-Agaga, M.A. and **Md Nor, K.** (2015). Factors That Influence Individuals Toward Green Personal Computer Acceptance Intention, *International Journal of Education and Research* [ISSN:2201-6333], 3(3), pp. 237-242.
57. Al-Qadhi, Y.H., **Md Nor, K.**, Ologbo, A.C. and Knight, M.B. (2015). Knowledge Sharing In A Multi-Nationality Workforce: Examining The Factors That Influence Knowledge Sharing Among Employees Of Diverse Nationalities, *Human Systems Management* [ISSN: 0167-2533], 34(3), pp. 149-165. [DOI:10.3233/HSM-150844] **SCOPUS**
58. Ologbo, A.C. and **Md Nor, K.** (2015). The 7-Circle Model: A Practical and Coherent KM Model for Managing Organizational Knowledge, *Mediterranean Journal of Social Sciences* [ISSN: 2039-9340], 6(4S1), pp. 120-128. [DOI:10.5901/mjss.2015.v6n4s1p120] **SCOPUS**
59. Ologbo, A.C. and **Md Nor, K.** (2015). Knowledge Management Processes and Firm Innovation Capability: A Theoretical Model, *Asian Social Science* [ISSN: 1911-2017], 11(18), pp. 10-17. [DOI: 10.5539/ass.v11n18p10] **SCOPUS**
60. Mardani, A., Zavadskas, E.K., Khalifah, Z., Jusoh, A. and **Md Nor, K.** (2015). Multiple Criteria Decision-Making Techniques In Transportation Systems: A Systematic Review Of The State Of The Art Literature, *Transport* [ISSN: 1648-4142], [DOI: 10.3846/16484142.2015.1121517] **ISI (2014 IF=0.553)**
61. Mardani, A., Jusoh, A., **Md Nor, K.**, Khalifah, Z., Zakwan, N., and Valipour, A. (2015). Multiple Criteria Decision-Making Techniques And Their Applications- A Review Of The Literature From 2000 To 2014, *Economic Research-Ekonomska Istraživanja* [ISSN: 1331-677X], 28(1), pp. 516-571. [DOI: 10.1080/1331677X.2015.1075139] **ISI (2014 IF=0.432)**
62. Mardani, A., Jusoh, A., Zavadskas, E.K., Khalifah, Z., and **Md Nor, K.** (2015). Application Of Multiple-Criteria Decision-Making Techniques And Approaches To Evaluating Of Service Quality: A

- Systematic Review Of The Literature, *Journal of Business Economics and Management*, [ISSN: 1611-1699], 16(5), pp. 1034-1068. [DOI: 10.3846/16111699.2015.1095233] **ISI (2014 IF=0.723)**
63. Syafri, M., Jusoh, A., Sukati, I., Othman. M.F. and **Md Nor, K.** (2015). Kesan Moderator Kearifan Tempatan Dalam Mempertingkatkan Prestasi Pekerja Di Indonesia, *Jurnal Pengurusan* [ISSN:0127-2713], 44(2015), pp. 149-165. **SCOPUS**
 64. Memon, M.A., **Md Nor, K.** and Salleh, R. (2016). Personality Traits Influencing Knowledge Sharing in Student–Supervisor Relationship: A Structural Equation Modelling Analysis, *Journal of Information & Knowledge Management* [ISSN: 0219-6492], 15(2), pp. 1650015 (18 pages). [DOI: 10.1142/S0219649216500155] **SCOPUS**
 65. Mardani, A., Zavadskas, E.K., Streimikiene, D., Jusoh, A., **Md Nor, K.** and Khoshnoudi, M. (2016). Using Fuzzy Multiple Criteria Decision Making Approaches For Evaluating Energy Saving Technologies And Solutions In Five Star Hotels: A New Hierarchical Framework, *Energy* [ISSN: 0360-5442], 117(2016), pp. 131-148. [DOI:<http://dx.doi.org/10.1016/j.energy.2016.10.076>] **ISI**
 66. Okyere-Kwakye, E. and **Md Nor, K.** (2016). The Effect Of Socio-Cultural Diversity On Knowledge Sharing, *Advances in Social Sciences Research Journal* [ISSN: 2055-0286], 3(2), pp. 20-28. [DOI: 10.14738/assrj.32.1729]
 67. Mat Dawi, N., Jusoh, A., **Md Nor, K.** and Qureshi, M. I. (2016). Service Quality Dimensions In Pay TV Industry: A Preliminary Study, *International Review Of Management And Marketing* [ISSN: 2146-4405], 6(S4), pp. 239-249. **SCOPUS**
 68. Zavadskas, E. K., Mardani, A., Turskis, Z., Jusoh, A., and **Md Nor, K.**(2016). Development of TOPSIS Method To Solve Complicated Decision-Making Problems - An Overview On Developments From 2000 to 2015, *International Journal of Information Technology & Decision Making* [ISSN: 1793-6845], 15(3), pp. 645-682. **ISI (2015 IF=1.183)**[DOI: <http://dx.doi.org/10.1142/S0219622016300019>]
 69. Ologbo, A.C., **Md Nor, K.** and Okyere-Kwakye, E. (2016). The Influence of Knowledge Sharing on Employee Innovation Capabilities, *International Journal of Human Resource Studies* [ISSN: 2162-3058], 5(3), pp. 102-110. [DOI: <http://dx.doi.org/10.5296/ijhrs.v5i3.8210>]
 70. Okyere-Kwakye, E., **Md Nor, K.** and Ologbo, A.C. (2016). Technology Acceptance: Examining The Intentions Of Ghanaian Teachers To Use Computer For Teaching, *African Journal of Library, Archives and Information Science* [ISSN: 0795-4778], 26(3), pp. 119-132. **ISI**
 71. Bello, K.B., Jusoh, A. and **Md Nor, K.** (2016). Corporate Social Responsibility And Consumer Rights Awareness: A Research Age, *Indian Journal of Science & Technology*, [ISSN: 0974-6846], 9(46), pp. [DOI: 10.17485/ijst/2016/v9i46/107134] **SCOPUS**

72. Honarpour, A., Jusoh, A. and **Md Nor, K.** (2018). Total Quality Management, Knowledge Management, And Innovation: An Empirical Study In R&D Units, *Total Quality Management & Business Excellence* [ISSN: 1478-3363], 29(7-8) pp. 798-816. [DOI: 10.1080/14783363.2016.1238760] **ISI**
73. Mardani, A., Zavadskas, E.K., Khalifah, Z., Zakuan, N., Jusoh, A., **Md Nor, K.** and Khoshnoudi, M. (2017). A Review Of Multi-Criteria Decision-Making Applications To Solve Energy Management Problems: Two Decades From 1995 to 2015, *Renewable & Sustainable Energy Reviews* [ISSN: 1364-0321], 71, pp. 216-256. [DOI: 10.1016/j.rser.2016.12.053] **ISI**
74. Jorfi, S., **Md Nor, K.** and Najjar, L. (2017). An Empirical Study of the Role of IT Flexibility and IT Capability in IT-business Strategic Alignment, *Journal of Systems and Information Technology* [ISSN: 1328-7265], 19(1/2), pp. 2-21 [DOI: 10.1108/JSIT-10-2016-0067] **SCOPUS**
75. Cristea, D.S., Moga, L.M, Neculita, M., Prentkovskis, O., **Md Nor, K.** and Mardani, A. (2017). Operational Shipping Intelligence Through Distributed Cloud Computing, *Journal of Business Economics and Management* [ISSN: 1611-1699], 18(4), pp. 695-725. [DOI: <http://dx.doi.org/10.3846/16111699.2017.1329162>] **ISI**
76. Kianpour, K., Jusoh, A., Mardani, A., Streimikiene, D., Cavallaro, F., Md Nor, K. and Zavadskas, E.K. (2017). Factors Influencing Consumers' Intention to Return the End of Life Electronic Products through Reverse Supply Chain Management for Reuse, Repair and Recycling, *Sustainability* [ISSN: ISSN 2071-1050], 9(9) pp. 1657 [DOI: 10.3390/su9091657] **ISI**
77. Mustapha, I., **Md Nor, K.**, Abd Wahab, M.I., Abu Bakar, F.A., Mohd Daril, M.A., Awang, M. and Nordin, L. (2018). Knowledge Quality Effect on Process Based Management Effectiveness, *International Journal of Engineering & Technology*, 7(2.29) pp. 303-310.
78. Abdul Sami, Jusoh, A., **Md Nor, K.**, Irfan, A., and Qureshi, M.I. (2018). Systematic Review of Public Value, *Journal of Public Value and Administration Insights*, 1(1) pp. 1-6.
79. Mardani, A., Streimikiene, D., Balezentis, T., Mat Saman, M.Z., **Md Nor, K.**, and Khoshnava, S.M. (2018). Data Envelopment Analysis in Energy and Environmental Economics: An Overview of the State-of-the-Art and Recent Development Trends, *Energies*, 11(8) pp. 2002.
80. Ullah, A., Baharun, R., **Md Nor, K.**, and Yasir, M. (2018). Overview of Enterprise Resource Planning (ERP) System in Higher Education Institutions (HEIs), *Advanced Science Letters*, 24(6) pp. 4399-4406.
81. Abdul Sami, Jusoh, A., **Md Nor, K.**, Irfan, A., Irum, S., and Qureshi, M.I. (2018). Professionalism is the Key to Create Public Value, *International Journal of Engineering & Technology*, 7(3.3) pp.

583-586.

82. Ying, T. L., Awang, S.R., Jusoh, A., **Md Nor, K.** and Soehod, K. (2018). The role of patron dining experience and emotions on relationship quality in chain restaurant industry, *Intangible Capital*, 14(3) pp. 357-369.
 83. Okyere-Kwakye, E., **Md Nor, K.**, Effah-Assampong, I. and Awang, S.R. (2018). Employees' Turnover: Examining its Causes in the Ghanaian Banking Industry, *International Journal of Academic Research in Business and Social Sciences*, 8(2) pp. 349-362.
 84. Khwaja, M.G., Jusoh, A. and **Md Nor, K.** (2019). Does Online Social Presence Lead To Purchase Intentions?, *International Journal of Economic Policy in Emerging Economies*, 12(2) pp. 198-206.
- SCOPUS**
85. Wong, C.B., **Md Nor, K.** and Jusoh, A. (2019). Evaluating And Integrating The McKnight's Trust Related Models, *Jurnal Kemanusiaan*, 17(1-S) pp. 19-23.
 86. Okyere-Kwakye, E., **Md Nor, K.**, Soehod, K. and Zaitul (2019). Intergroup Contact Theory: Examining Knowledge Sharing Among Individuals From Different Tribes, *International Journal of Knowledge Management*, 15(2) pp. 81-96. **SCOPUS, ESCI**
 87. Wong, C.B., **Md Nor, K.** and Jusoh, A. (2019). The Effect Of Word-Of-Mouth On Customer Initial Trust In A Web Vendor: An Extended McKnight's Trust Model With The Inclusion Of Word-Of-Mouth, *International Journal of Modern Trends in Business Research*, 2(6) pp. 96-107.
 88. Khudhair, H.Y., Jusoh, A., Mardani, A. and **Md Nor, K.** (2019). Quality Seekers As Moderating Effects Between Service Quality And Customer Satisfaction In Airline Industry, *International Review of Management and Marketing*, 9(4) pp. 74-79.
 89. Adam, I.H.D., Jusoh, A., Mardani, A., Streimikiene, D., **Md Nor, K.** (2019). Scoping Research On Sustainability Performance From Manufacturing Industry Sector, *Problems and Perspectives in Management*, 17(2) pp. 1-13. **SCOPUS**
 90. Salem, M.A. and **Md Nor, K.** (2020). The Effect Of Covid-19 On Consumer Behaviour In Saudi Arabia: Switching From Brick And Mortar Stores To E-Commerce, *International Journal Of Scientific & Technology Research*, 9(4) pp. 15-28.
 91. Dan, J.C. and **Md Nor, K.** (2020). Building Brand Love in Malaysia: A Qualitative Study, *Journal of Arts & Social Sciences*, 3(2) pp. 35-52.
 92. Habeeb, F.J., ; Mostafa M.S., Altyar, A.R., Wan Ismail, W.K, and **Md Nor, K.** (2020). The Impact Of Leadership Traits On Human Resource Practices, Gender And Transformational Leadership, *Polish Journal of Management Studies*, 21(1) pp. 135-145.
 93. Sheeraz, M.I, Ahmad, U.N., Ishaq, M.I., **Md Nor, K.** (2020). Moderating Role Of Leader-Member Exchange Between The Relationship Of Organizational Justice And Organizational

- Citizenship Behavior, *Pakistan Journal of Commerce and Social Sciences*, 14(3) pp. 635-660.
94. Yaakub, N.A., **Md Nor, K.** and Jamal, N.M. (2020). Online Versus Offline Entrepreneur Personalities: A Review On Entrepreneur Performance, *J. Crit. Rev* 7(16) pp. 450-462.
 95. Ullah, A., Baharun, R., Yasir, M. and **Md Nor, K.** (2020). Enterprise Resource Planning Systems And User Performance In Higher Education Institutions Of Pakistan, *Journal of Applied Economics and Business Studies*, 4(2) pp. 119-140.
 96. Bello, K.B., Jusoh, A. and **Md Nor, K.** (2020). Relationships And Impacts Of Perceived CSR, Service Quality, Customer Satisfaction And Consumer Rights Awareness, *Social Responsibility Journal*
 97. Yas,H., Jusoh, A., Abbas, A.F., Mardani, A. and **Md Nor, K.** (2020). A Review And Bibliometric Analysis Of Service Quality And Customer Satisfaction By Using Scopus Database, *International Journal of Management*, 11(8) pp. 459-470.
 98. Okyere-Kwakye, E. and **Md Nor, K.** (2020). Examining The Intentions Of A Ghanaian Technical University Students To Use E-Library, *Digital Library Perspectives*.
 99. Okyere-Kwakye, E., **Md Nor, K.**, Awang, S.R. and Zaitul(2020). Determinants Of Individuals' Tacit Knowledge Sharing, *Journal of Information & Knowledge Management*, 19(3), 2050024.
 100. Okyere-Kwakye, E. and **Md Nor, K.** (2020). Examining Individual Intention To Share Knowledge With People From Other Tribes, *Knowledge Management & E-Learning: An International Journal*, 12(3) pp. 315-343.
 101. Sami, A., Irfan, A., Qureshi, M.I., Jusoh, A., **Md Nor, K.** and Bhatti, M.N. (2021). Sustainable Public Value: A Step Towards Green Public Organisation For A Sustainable Society, *International Journal of Innovation and Sustainable Development*, 15(2) pp. 223-233
 102. Salem, M.A. and **Md Nor, K.** (2021). A Meta-Analysis Of Continuous Technology Usage Behaviour, *International Journal of Business Continuity and Risk Management*, 11(2-3) pp. 172-193
 103. Khudhair, H.Y., Jusoh, A., **Md Nor, K.** and Mardani, A. (2021). Price Sensitivity As A Moderating Factor Between The Effects Of Airline Service Quality And Passenger Satisfaction On Passenger Loyalty In The Airline Industry, *International Journal of Business Continuity and Risk Management* 11(2-3) pp. 114-125
 104. Sheeraz, M.I., Ahmad, U.N.U, **Md Nor, K.** (2021). What Makes Articles Cited Highly? An Analysis Of Top 100 Highly Cited Articles On Organizational Citizenship Behavior, *FWU Journal of Social Sciences*, 15(1) pp. 90-104.
 105. Ali, J., Jusoh, A., Abbas, A.F. and **Md Nor, K.** (2021). Global Trends Of Service Quality In Healthcare: A Bibliometric Analysis Of Scopus Database, *Journal of Contemporary Issues in Business and Government*, 27(1) pp. 2917-2930.

106. Okyere-Kwakye, E. and **Md Nor, K.** (2021). The Intention Of Banks To Adopt Green Banking In An Emerging Market: The Employees' Perspective, *Economic and Political Studies*,
107. Yas, H., Jusoh, A., Streimikiene, D., Mardani, A., **Md Nor, K.**, Alatawi, A. and Umarlebbe, J.H. (2021). The Negative Role of Social Media During the COVID-19 Outbreak, *International Journal of Sustainable Development and Planning*, 16(2) pp. 219-228.
108. Salem, M.A. and **Md Nor, K.** (2021). Continuance Adoption Of Working From Home After The COVID-19 Outbreak: Empirical Evidence From Saudi Arabia, *Journal of Asian Finance, Economics and Business*, 8(7) pp. 67-78.
109. Sheeraz1, M.I., Ahmad, U.N.U., Ishaq, M.I., Sarfraz, M. and **Md Nor, K.** (2021). The Research On Organizational Justice In Scopus Indexed Journals: A Bibliometric Analysis Of Seven Decades, *Frontiers In Psychology*, 12 Article 647845 pp. 1-18.
110. Wan, YL, **Md Nor, K.**, Ali, J. and Jusoh, A. (2021). Bibliometric Analysis of Global Research Trends on Group Buying using Scopus Database, *Studies of Applied Economics*, 39(10).
111. Ali, J., Jusoh, A., Idris, N., Alhamzah, F.A., **Md Nor, K.** and Alharthi, R.H.E. (2021). Thirty-Eight Years of 'Wellbeing' Research: Bibliometric Analysis of Open Access Documents. *Studies of Applied Economics*, 39(10).
112. Yaakub, N.A., **Md Nor, K.**, and Jusoh, A. (2021). The Effect of Price Discount and Free Gift on Online Entrepreneurs' Business Performance in Social Commerce, *International Journal of Business and Economy*, 3(3) pp. 29-42.
113. Ali, J., Jusoh, A., Idris, N., **Md Nor, K.**, Wan, Y., Alhamzah, F.A. and Alsharif, A.H. (2022). Applicability of Healthcare Service Quality Models and Dimensions: Future Research Directions, *The TQM Journal*,
114. Hossain, M. B., Wicaksono, T., **Md Nor, K.** and Illes, C.B. (2022). E-commerce Adoption of Small and Medium-Sized Enterprises During COVID-19 Pandemic: Evidence from South Asian Countries, *Journal of Asian Finance, Economics and Business*, 9(1) pp. 291-298.
115. Wong, C.B. and **Md Nor, K.** (2022). The Influence of Perceived Effective Sanctions on Customer's Initial Trusting Beliefs and Initial Trusting Intention towards Unfamiliar Web Retailers, *International Journal of Electronic Commerce Studies*, 13(4) pp. 15-38.
116. Yas, H., Jusoh, A., **Md. Nor, K.**, Alkaabi, A., Jovovic, N. and Delibasic, M. (2022). Impact of Airline Service Quality on Passenger Satisfaction and Loyalty: Moderating Influence of Price Sensitivity and Quality Seekers, *Transformations in Business and Economics*, 21 (3) pp. 120-150. ISSN 1648-4460.
117. Droup, I., Jusoh, A., Mardani, A., **Md Nor, K.** and Dafa'Alla, A. (2022). The Impact of Lean Manufacturing Practices on Firms'

Sustainable Performance of the Manufacturing Industry Sector,
International Journal of Public Sector Performance Management,
10 (2-3) pp. 283-301.

118. Gull, M., **Md Nor, K.** and Abdullah, I. (2023). Moderating Role of Team Sensemaking Between The Relationship of Change-Oriented Leadership Behaviours And Project Team Performance, *Middle East Journal of Management*, 10(6) pp. 687-703.

Conference

- : 1. Abu Shanab, E., **Md Nor, K.**, Pearson, J. and Crosby, L. (2003). Self-efficacy and End-user Satisfaction: The Impact of Social Influence, *The 34th Annual Meeting of the Decision Sciences Institute, Washington D.C. SCOPUS Indexed*
2. **Md Nor, K.** and Pearson, J. (2006). An Empirical Study of Internet Banking Acceptance in Malaysia: An Extended Decomposed Theory of Planned Behavior, *The 15th International Conference on Management of Technology, Beijing, China, 22-26 May 2006*.
3. **Md Nor, K.**, Yap, K. L., and Bahari, A. Z. (2007). Temporal Effect On Technology Acceptance, *The 3rd UNITEN International Business Management Conference (UIBMC 2007), 16th – 18th December 2007 Melaka, Malaysia*.
4. **Md Nor, K.** and Pearson, J. (2007). Effect Of Trust On Consumer Acceptance Of Internet Banking, *6th Knowledge & Economy Management International Congress, 26 – 28 December 2007, Istanbul, Turkey*.
5. **Md Nor, K.** (2008). Malay, Chinese And Internet Banking: An Exploratory Study In Malaysia. *International Conference on Business and Information (BAI2008), 7th -9th July 2008 Seoul, South Korea*.
6. **Md Nor, K.** (2008). Perceived Ease Of Use, Perceived Usefulness, Trust, Gender And Internet Banking. *Asia Pacific Conference on Management of Technology and Technology Entrepreneurship (APCmotte2008), 29th -30th October 2008 Equatorial Hotel, Melaka*.
7. Aw, W. Y. and **Md Nor, K.** (2008). Predicting College Students' Intention To Use Mobile Payment Solution For Mp3 Downloading. *Asia Pacific Conference on Management of Technology and Technology Entrepreneurship (APCmotte2008), 29th -30th October 2008 Equatorial Hotel, Melaka*.
8. Huam, H, **Md-Nor, K.**, Eng, T, Khor, J, Lim, Y, and Tan, L. (2009). Internet banking continued usage. A study on current users. *International Conference on Business and Information (BAI2009), 6th -8th July 2009 Kuala Lumpur, Malaysia*.
9. **Md-Nor, K.** and Zainal, M. (2009). Internet Banking Acceptance Of Malay And Chinese Ethnic Group In Malaysia. Based On The Theory Of Planned Behavior. *The 4th International Conference on Information Technology, 3rd-5th June 2009 Amman, Jordan*.
10. Ong, R.S., **Md Nor, K.**, Moga, L.M. and Huam, H.T. (2009). College

Students' Intention To Use Mobile Commerce. *7th Knowledge & Economy Management International Congress, 30 Oct- 1 Nov 2009, Istanbul, Turkey.*

11. Moga, L.M., **Md Nor, K.**, Virlanuta, F.O., and Cristea, D. (2009). The Internet As An Environment For Banking Service In Romania. *7th Knowledge & Economy Management International Congress, 30 Oct- 1 Nov 2009, Istanbul, Turkey.*
12. Mastor, N.H. and **Md Nor, K.** (2010). Predicting The Intention Of Malaysian Taxpayers To Continue Using E-filing. *National Postgraduate Seminar (NAPAS 10'), July 6-7th, 2010, Kuala Lumpur, Malaysia.*
13. Huam, H.T., Bong, P.Y., **Md Nor, K.**, Md Rasli, A., Md Yusoff, R., and Mohamad Amin, S. (2010). Determinants of Intention to Continually Purchase Online: An Empirical Study On The Current Online Shoppers In Malaysia. *2nd IEEE International Conference on Information Management And Engineering (IEEE ICIME 2010), 16-18 April 2010, Chengdu, China. SCOPUS Indexed*
14. Ziaei, S., **Md Nor, K.**, and Walczak, S. (2010). The Effect of Ethno/Lingo Diversity on Knowledge Sharing in Groups. *5th Knowledge Management International Conference (KMICE), 25 – 27 May 2010, Kuala Terengganu, Malaysia.*
15. Okyere –Kwakye, E., **Md Nor, K.**, Ziaei, S., and Huam, H.T. (2010). Effect of Individual Factors on Knowledge Sharing. *5th Knowledge Management International Conference (KMICE), 25 – 27 May 2010, Kuala Terengganu, Malaysia.*
16. Yee, S.F., **Md Nor, K.**, Zakaria, Z., and Moga, L.M. (2010). Adoption of E-Government in Malaysia. *International Conference on Business and Information (BAI2010), 5th -7th July 2010, Kitakyushu, Japan.*
17. Tan, S.P., Ziaei, S., **Md Nor, K.**, and Okyere-Kwakye, E. (2010). The Influence of Organizational Culture on Knowledge Sharing. *8th International Congress on Knowledge, Economy & Management, 28-31 Oct 2010, Istanbul, Turkey.*
18. Okyere-Kwakye, E., **Md Nor, K.**, and Ziaei, S. (2010). The Influence of Altruism, Self-Efficacy and Trust on Knowledge Sharing, *8th International Congress on Knowledge, Economy & Management, 28-31 Oct 2010, Istanbul, Turkey.*
19. Okyere-Kwakye, E., and **Md Nor, K.** (2010). An Empirical Investigation of Individual Factors that Influence Knowledge Sharing, *International Conference on Sustainability in Business (ICSB), 11-12 Nov 2010, Putrajaya, Malaysia.*
20. Khani,N., **Md Nor, K.**, and Bahrami, M. (2010), Factors Moderating the Relationship between IS Capabilities and Strategic Information System Planning (SISP) Success, *3rd International Graduate Conference on Engineering, Science, and Humanities 2010 (IGCESH2010), 2nd -4th November 2010, UTM, Johor*
21. Shirani, F. and **Md Nor, K.** (2010). Review Of The Factors That Influence Knowledge Sharing, *3rd International Graduate Conference*

- on Engineering, Science, and Humanities 2010 (IGCESH2010), 2nd -4th November 2010, UTM, Johor*
22. Okyere-Kwakye, E. and **Md Nor, K.** (2010), The Influence Of Trust, Reciprocity, and Perceived Enjoyment On Knowledge Sharing, *International Economic and Business Management Conference 2010, 23rd – 24th November 2010, Kuantan, Pahang, Malaysia.*
 23. Okyere-Kwakye, E., **Md Nor, K.** and Ahmad, J. (2010), Organizational Team Problems: Ghanaian Perspective, *International Economic and Business Management Conference 2010, 23rd – 24th November, 2010, Kuantan, Pahang, Malaysia.*
 24. Jorfi, S., **Md Nor, K.** and Najjar, L. (2010), Understanding Factors Affecting Individuals' Satisfaction And Decision Making Of E-Learning System In Iran: A Modified Delone And Mclean's Model Perspective, *1st Conference on Electronic University, 26-27 February 2010, Tarbiat Modares University, Tehran, Iran.*
 25. Jorfi, S., **Md Nor, K.**, Najjar, L. and Rezaei, S. (2010), Localizing Delone And Mclean's Updated Model To Measure E-Learning Systems Success, *1st Conference on Electronic University, 26-27 February 2010, Tarbiat Modares University, Tehran, Iran.*
 26. Jorfi, S., **Md Nor, K.** and Najjar, L. (2010), The Review Of Relationship Between Management Information System Quality And Decision Making Process Of Managers Based On The Delone And Mclean's Model (Case Study: Agriculture Bank), *1st National Conference on Process Management, 26 February 2010, Tehran, Iran.*
 27. Jorfi, H., Jorfi, S., Yacob, H. and **Md Nor, K.** (2010), The Impact Of Demographic Variables On Relationship Between Emotional Intelligence And Strategic Alignment Through Communication Effectiveness, *Indonesia International Conference on Communication, 22-23 November 2010, Jakarta, Indonesia.*
 28. Khani, N., **Md Nor, K.** and Bahrami, M. (2011), A Competency Model for Strategic Information Systems Planning (SISP) Success, *International Conference on Social Science, Economics and Art (ICSSEA 2011), 14 – 15 January 2011, Bangi-Putrajaya, Malaysia.*
 29. Jahanshahi, A.A., **Md Nor, K.**, Hozhabri, A.A., and Khaksar, S.M.S. (2011), From Mobile To Mobile Commerce: An Overview In The Indian Perspective, *2nd International Conference on Business and Economic Research (2nd ICBER 2011), 14-16 March 2011, Langkawi, Kedah, Malaysia.*
 30. Khosravi, A, Roozmand, N., Hosseinifar, S.M, **Md Nor, K.**, and Hozhabri, A.A. (2011). Marketing And Innovation, *2nd International Conference on Business and Economic Research (2nd ICBER 2011), 14-16 March 2011, Langkawi, Kedah, Malaysia.*
 31. Khosravi, A., Hosseinifar, S.M., Roozmand, N., **Md Nor, K.**, and Hozhabri, A.A. (2011). Remarkable Impacts Of Initiatives On Fostering and Innovation, *International Conference On Economics and Business Information, 28-29 May 2011, Bangkok, Thailand.*

ISI-Indexed

32. Ologbo, A.C. and **Md Nor, K.** (2011). The 7-Circle Model: A Practical Model Of Organizational Knowledge Management, *International Conference On Human Resource Development, 22-23 June 2011, Johor Bahru, Johor, Malaysia.*
33. Mastor, N.H. and **Md Nor, K.** (2011). Measuring Social Capital Instrument: An Assessment Of Construct Reliability And Validity, *International Conference On Human Resource Development, 22-23 June 2011, Johor Bahru, Johor, Malaysia.*
34. Al-Agaga, A.M., **Md Nor, K.** and Moga, M.L. (2011). Factors That Influence E-Loyalty and Do Consumer Demographics Really Matter?, *16th International Business Information Management Association Conference, 29-30 June 2011, Kuala Lumpur, Malaysia.*
35. Khani, N., **Md Nor, K.**, and Samani, M.B. (2011). A Proposed Research Model For The Relationship Between Organizational IS Capabilities, Organizational Performance And Strategic Planning, *16th International Business Information Management Association Conference, 29-30 June 2011, Kuala Lumpur, Malaysia.*
36. Edwards, H.K., Furumo, K., Abu-Shanab, E., and **Md Nor, K.** (2011). Communication As A Predictor Of Success In Projects Involving Virtual Teams, *International Conference On Business And Information(BAI2011), 4-6 July 2011, Bangkok, Thailand.*
37. Jorfi, S., Jorfi, H., **Md Nor, K.**, Yaccob, H., Najjar, L. and Md Shah, I. (2011) . E-Business Strategies: IT- Business Strategic Alignment Influenced By Communications Effectiveness And IT Flexibility, *e-CASE & e-Tech International Conference, 18-20 January 2011, Tokyo, Japan.*
38. Jorfi, S., Jorfi, H., **Md Nor, K.** and Najjar, L. (2011). A Model Of The Relationships Among: IT-Business Strategic Alignment, Communications, IT Flexibility, Emotional Intelligence, And Innovation, *Annual Conference on Innovations in Business and Management, 26-27 January 2011, London.*
39. Jorfi, S., Jorfi, H., **Md Nor, K.**, Najjar, L. and Abeyat, E. (2011), Communication Mediates The Relationship Between IT Agility And IT-Business Strategic Alignment, *2nd International Accounting and Business Conference, 16-17 February 2011, Johor Bahru, Johor, Malaysia.*
40. Dan, J.C. and **Md Nor, K.** (2012), A Model of Brand Love Progression and the Influence of Culture, *2nd International Conference on Arts, Social Sciences & Technology, 3 - 5 March 2012, Penang, Malaysia.*
41. Al-Agaga, A.M. and **Md Nor, K.** (2011). Factors That Influence E-Loyalty of Internet Banking Users, *International Conference on Internet Study (NETs2011), 8-10 September 2011, Kuala Lumpur, Malaysia.*
42. Okyere-Kwakye, E., **Md Nor, K.** and Abu Mansor, N. (2011). Knowledge Sharing In Organizations: Examining The Interaction

With Individual Determinants, *World Academy of Science, Engineering and Technology Conference (WASET 2011)*, 14-16 November 2011, Paris, France.

43. **Md Nor, K.**, Barbuta-Misu, N. and Stroe, R. (2011). Modeling Of The Determinants Factors To Adopt E-Banking Services By Romanian Customers, *17th International Business Information Management Association Conference*, 14-15 November 2011, Milan, Italy.
44. Moga, L.M., Mitrica, L. E., and **Md Nor, K.** (2011). The Determinants of E-Banking Adoption In Romanian Companies, *17th International Business Information Management Association Conference*, 14-15 November 2011, Milan, Italy.
45. Khani, N., **Md Nor, K.**, Samani, M.B. and Hakimpoor, H. (2012). Antecedents, Drivers, and Success of Strategic Information Systems Planning: A Resource-Based View, *International Spring Conference on Asia Pacific Business Innovation & Technology Management, (Procedia – Social and Behavioral Sciences)*, 13-15 January 2012, Pattaya City, Thailand. **ISI-Indexed**
46. See, S.S., **Md Nor, K.** and Al-Agaga, A. M. (2012). Factors Affecting Malaysian Young Consumers' Online Purchase Intention In social Media Websites, *International Spring Conference on Asia Pacific Business Innovation & Technology Management, (Procedia – Social and Behavioral Sciences)*, 13-15 January 2012, Pattaya City, Thailand. **ISI-Indexed**
47. Hozhabri, A.A., **Md Nor, K.**, Gashti, M.A.H., Edalati, A., and Shirani, F. (2012). Online Shopping Research Over The Last Two Decades: A Literature Analysis, *6th International Conference on E-Commerce in Developing Countries*, 9-10 May 2012, Shiraz, Iran.
48. Ahmad Nasrul, M., **Md Nor, K.**, Masrom, M. and Syarief, A. (2012). Website Fit: An Overview, *International Spring Conference on Asia Pacific Business Innovation & Technology Management, (Procedia – Social and Behavioral Sciences)*, 13-15 January 2012, Pattaya City, Thailand. **ISI-Indexed**
49. Shirani, F. and **Md Nor, K.** (2012). Investigation of Antecedents of Knowledge Sharing Attitude, *2012 International Conference on Innovation, Management and Technology Research (ICIMTR2012)*, 21-22 May 2012, Malacca, Malaysia. **SCOPUS Indexed**
50. Suleiman, E.S., Wan Ismail, W.K., **Md Nor, K.** and Choi, S.L. (2012). Workplace Spirituality and Normative Commitment, *2nd International Conference on Management (2nd ICM 2012)*, 11-12 June 2012, Langkawi Kedah, Malaysia.
51. Ahmad Nasrul, M., **Md Nor, K.**, Masrom, M., and Syarief, A. (2012). Website User Interface Characteristics for Multi-Racial Settings in Malaysia, *2012 International Conference on Innovation, Management and Technology Research (ICIMTR2012)*, 21-22 May 2012, Malacca, Malaysia. **SCOPUS Indexed**
52. Okyere-Kwakye, E. and **Md Nor, K.**, and Ologbo, A. (2012). Factors

- That Impel Individuals' To Share Knowledge, *Knowledge Management International Conference (KMICe 2012)*, 4-6 July 2012, Johor Bahru, Malaysia. **ISI Indexed**
53. Okyere -Kwakyie, E. and **Md Nor, K.** (2012). Knowledge Sharing: Does Diversity Have An Influence? *12th International Conference on Diversity in Organizations, Communities and Nations, 11-13 June 2012, Vancouver, Canada.*
 54. Ologbo, A. and **Md Nor, K.** (2012). Lessons Learned From Knowledge Management Failure Factors, *13th European Conference on Knowledge Management (ECKM 2012)*, 6-7 September 2012, Cartagena, Spain. **SCOPUS Indexed**
 55. Mat Jusoh, N. and **Md Nor, K.** (2012). The Concept and Review of Fun in the Design of Digital Games : Human Nature, *International Conference on Science, Technology and Social Sciences, 20-22 November 2012, Kuantan, Pahang.*
 56. Mat Jusoh, N. and **Md Nor, K.** (2012). Adoption of Digital Games in Malaysia: Different Item Functioning Model, *International Conference on Interactive Digital Media, 3-4 December 2012, Langkawi, Malaysia.*
 57. **Md Nor, K.**, Wan Mohamad Nazarie, W.N.F., Al-Ajam, A. and Md Yusoff, R. (2013). Factors Influencing Individuals' Trust in Online Purchase Through Social Networking Sites, *7th International Conference on E-Commerce in Developing Countries, 17-18 April 2013, Kish Island, Iran.*
 58. Al-Qadhi, Y.H., **Md Nor, K.** and Ologbo, A.C. (2013). Does Knowledge Sharing Vary Across Employee Diversity?, *International Conference on Customer Service System and Management (ICSSM2013)*, 3 April 2013, Kuala Lumpur, Malaysia.
 59. Al-Ajam, A. S., and **Md Nor, K.** (2013). Internet banking services adoption: An empirical investigation, *Conference on Management, Entrepreneurship and Technology (COMET2013)*, 19 February 2013, Johor Bahru.
 60. Karami, M., Asgharizadeh, E., Khan, S.U.R., Hozhabri, A.A., **Md Nor, K.** and Gashti, M.A.H. (2014). Elements Affecting Online Repurchase Intention Of Malaysian Online Shoppers, *8th International Conference On E-Commerce In Developing Countries With Focus On E-Trust, 24-25 April 2014, Mashhad, Iran.* **SCOPUS Indexed**
 61. Hozhabri, A.A., Raeesi, R., **Md Nor, K.**, Salimianrizi, H., and Tayebiniya, J. (2014). Online Re-purchased Intention: Testing The Expectation Confirmation Model (ECM) on Online Shopping in Iran, *8th International Conference On E-Commerce In Developing Countries With Focus On E-Trust, 24-25 April 2014, Mashhad, Iran.* **SCOPUS Indexed**
 62. Mat Jusoh, N., **Md Nor, K.** and Ismail, I. (2014). Fun Beliefs In Digital Games From The Perspective Of Human Nature: A Systematic Review, *International Symposium on Technology*

- Management and Emerging Technologies (ISMET 2014), 27-29 May 2014, Bandung, Indonesia. SCOPUS Indexed*
63. Mat Jusoh, N., **Md Nor, K.** and Ismail, I. (2014). Digital Gamers' Attitude Towards Intention To Continue Playing Digital Games, *3rd International Conference On Interactive Digital Media, 2-4 Dec 2014, Kota Kinabalu, Sabah, Malaysia.*
 64. Kianpour, K., Jusoh, A. and **Md Nor, K.** (2014). Green Reverse Supply Chain Management And A Conceptual Model For Customer Participation For Returning The EOL Products, *International Symposium On Research In Innovation And Sustainability (ISORIS 2014), 15-16 October 2014, UTeM, Melaka, Malaysia. ISI Indexed*
 65. Hummad, S. and **Md Nor, K.** (2015). The Relationship of Personality and Knowledge Sharing, *International Conference on Human Resource Development, 5-7 April 2015, UTM, Skudai, Malaysia.*
 66. Mustapha, I. and **Md Nor, K.** (2015). Integrating Knowledge Quality Characteristics For Organization's Operation, *4th International Conference On Technology Management, Business and Entrepreneurship, 24-25 November 2015, Melaka, Malaysia.*
 67. Bello, K. B, Jusoh, A, and **Md Nor, K.** (2016). Perspectives On Consumer's Response To Corporate Social Responsibility, *1st International Research Conference on Economics, Business and Social Sciences, April 12 - 13, Holiday Inn Resort Hotel, Penang, Malaysia.*
 68. Bello, K. B, Jusoh, A, and **Md Nor, K.** (2016). Corporate Social Responsibility And Consumer Rights Awareness: A Research Agenda. *2nd International Conference on Sciences, Engineering and Social Sciences, May 29 - June 1, Universiti Teknologi Malaysia, Johor Bahru, Malaysia.*
 69. Yaakub, N.A., **Md Nor, K.** and Jusoh, A. (2021). The Effect Of Price Discount And Free Gift On Online Entrepreneurs' Business Performance In Social Commerce. *2nd International Conference on Management, Business, Economy, Education, Engineering, Social Science and Technology, June 26- 27, Bayview Hotel Georgetown, Penang, Malaysia*

RESEARCH

- Research** :
1. Business Applications of Multimedia: An Investigation of its Market Potential in Malaysia (1997-1998). Sponsored by Research Management Centre, Universiti Teknologi Malaysia (RM10,000). Abd Latif Ahmad (L), Khalil Md Nor.
 2. A Survey on the Management of Technology among Small and Medium Enterprises in Malaysia (2008-2010). Research Management Centre, Universiti Teknologi Malaysia. Khalil Md Nor (L), Aslan

- Amat Senin - UTM, Tengku Azmi Tengku Majid - MPC, Nor Halisa Mohamad Halil - MPC, Hafizah Sith - MPC.
3. A Linkage Between Organizational Culture and Knowledge Management. A model development (2008-2011) Fundamental Research Grant Scheme (FRGS)(RM30,000). Khalil Md Nor (L), Ahmad Zaidi Bahari - UTM, Wan Khairuzzaman Wan Ismail - UTM.
 4. Modeling Of The Factors With Impact On The E-Banking Adoption (2009-2012). The National University Research Council, Romania (US\$100,000). Dragota Mihaela (L), Moga Liliana Mihaela, Misu Nicoleta, Varlanuta Florina Oana, Khalil Md Nor.
 5. A Study on the Application of Web 2.0 on Promotional Activities by Malaysian Tourism Businesses (2010-2012). University Grant (RUG)(RM40,000). Noor Hazarina Hashim (L), Zuhaimy Ismail, Khalil Md Nor.
 6. A Study on Acceptability of Computer Game Entertainment Technology in Malaysia: An Extended Decomposed Theory of Planned Behavior (2010-2013). Fundamental Research Grant Scheme (FRGS) (RM50,000). Normal Mat Jusoh (L), Ishak Ismail, Koh Chan, Khalil Md Nor.
 7. Kajian Keberkesanan Program-Program Institut Integriti Malaysia (2012-2013). Institut Integriti Malaysia (RM125,000).
 8. Penyelidikan Pilihan Raya Umum 2012. Institut Kajian Etnik (KITA).
 9. Integriti Dalam Kesepaduan Sosial (2012-2015). LRGS Program Kesepaduan Sosial Negara.
 10. Public Value Dimension Of Higher Education Institution (2013-2014). RUG UTM (RM10,000). Ahmad Jusoh (L), Mohd Shoki Md Ariff, Rosman Md Yusoff, Norhayati Mohamad Zakwan@Zakuan, Ahamad Zaidi Bahari, Khalil Md Nor, Ungku Norulkamar Ungku Ahmad, Salmiah Mohamad Amin.
 11. Developing Total Quality Of Campus Life Index For Higher Education Institution (HEI) In Malaysia (2014-2016). Fundamental Research Grant Scheme (FRGS) (RM81,300). Ahmad Jusoh (L), Mohd Shoki Md Ariff, Norhayati Mohamad Zakwan@Zakuan, Hamdan Said, Khalil Md Nor, Ungku Norulkamar Ungku Ahmad.
 12. The Study Of UTM Commercialization And University-Industry Linkages Impact On The Community (2014-2015). Flagship UTM (RM65,000). Low Hock Heng (L), Melati Ahmad Anuar, Ahmad Jusoh, Norhalimah Idris, Zainab Khalifah, Thoo Ai Chin, Khalil Md Nor, Mohd Effandi Yusoff, Ebi Shahrin Suleiman, Norliza Mohd Salleh.
 13. Mediator And Moderator Effects On The Relationship Between Independent Variable Behavior and Engagement Of Playing Digital Game (2014-2015). RUG UTM (RM20,000). Normal Mat Jusoh (L), Khalil Md Nor, Mohd Shahrizal Sunar.
 14. A Study On Social Commerce For Online Entrepreneurs (2020-2022). UTM Fundamental Research (RM61416), Noriza Mohd Jamal @ Kamar (L), Nursyazwani Mohd Fuzi, Sariati Azman, Aniza Othman,

Khalil Md Nor.

15. Moderating Role Of Tourists Experience On The Relationship Between Tourism Information Quality On Social Media And Destination Image Formation (2019-2022). UTM Encouragement Research (RM15000), Norzaidahwati Zaidin (L), Khalil Md Nor, Rohaizat Baharun.

CONSULTATION

**Corporate
Training/
Consultation**

1. Kajian Keperluan Taska dan Tadika di Kawasan Pentadbiran Nusajaya (2012). Yayasan Pembangunan Keluarga Darul Ta'zim. Members: Kassim Thukiman (L), Rosman Md Yusoff, Rozeyta Omar, Ahmad Jusoh, Ebi Shahrin Suleiman, Fadillah Ismail.
2. Executive Development Programme (Business Environment) (1999). Malaysia Shipyard Engineering Sdn Bhd (MSE).
3. Executive Development Programme (Human Resource Management) (1999). Malaysia Shipyard Engineering Sdn Bhd (MSE).
4. Engineer Outbound Training'98 (Leadership and Decision Making) (1998), Kumpulan Pendidikan YPJ Sdn Bhd.
5. Executive Development Programme (Decision Making and Problem Solving) (1998), Unit Pembangunan Sumber Manusia, Universiti Teknologi Malaysia.
6. Executive Development Programme (Interpersonal Skills, Performance Appraisal, Interviewing skills). Hitachi Cable Sdn Bhd. Senai, Johor.
7. Executive Development Programme (Leadership, Problem Solving and Communication). Hitachi Cable Sdn Bhd. Senai, Johor
8. Strategic Planning for Pusat Pengajian Islam dan Pembangunan Sosial (World Class University) (2001), Universiti Teknologi Malaysia.
9. Strategic Planning Workshop (World Class University). Faculty of Management and Human Resource Development, Universiti Teknologi Malaysia.

PROFESSIONAL SERVICES

Invited Speaker

1. *7th South Asian International Conference (SAICON), 19-21 August 2015, Islamabad, Pakistan.*
2. *7th International Conference on E-Commerce in Developing Countries, 17-18 April 2013, Kish Island, Iran.*
3. *Knowledge sharing on knowledge management with Petronas Leadership Centre's (PLC) Heads of Department, Kajang, Selangor.*

Journal Reviewer Board : 1. International Reviewer Panel, Interdisciplinary Studies Journal (ISSN 1799-2702)
2. Editor, Jurnal Kemanusiaan (ISSN 1675-1930) 2006

International Conference Committee : 1. Conference Committee, 2016 International Conference on Business and Management, 23-25 March, Taipei, Taiwan
2. Scientific Committee, 2015 International Conference on E-Commerce, 20-22 October, Kuching, Sarawak, Malaysia
3. International Committee, 2015 International Symposium on Teaching, Education, and Learning - Winter Session, 4-6 February, Hawaii USA
4. Conference Committee, 2014 International Conference on Applied and Theoretical Information Systems Research, June 19-20, Taipei, Taiwan.
5. Conference Committee, 2013 International Conference on Business and Information, 7-9 July, Bali, Indonesia
6. Scientific Committee, 2013 7th Annual Conference on E-Commerce in Developing Countries, 17-18 April, Kish Island, Iran.
7. Conference Committee, 2013 International Conference on Applied and Theoretical Information Systems Research, 22-24 November, Taipei, Taiwan.
8. Conference Committee, 2012 2nd International Conference on Applied and Theoretical Information Systems Research, 27-29 December, Taipei, Taiwan.
9. Conference Committee, 2012 International Conference on Business and Information, 3-5 July, Sapporo, Japan.
10. Conference Committee, 2011 International Conference on Business and Information, 4-6 July, Bangkok, Thailand.
11. Conference Committee, 2010 International Conference on Business and Information, 5-7 July, Kitakyushu, Japan.
12. Conference Committee, 2009 International Conference on Business and Information, 6-8 July, Kuala Lumpur, Malaysia.

Ad hoc Article Journal Reviewer : 1. Journal of Internet Commerce (**SCOPUS**)
2. International Journal of Business and Systems Research
3. Jurnal Teknologi (**SCOPUS**)
4. Jurnal Kemanusiaan
5. Contemporary Management Research
6. African Journal of Agricultural Research (**SCOPUS**)
7. Annals of "Dunarea de Jos". Fascicle I. Economics and Applied Informatics
8. International Journal of Information and Communication Technology (**SCOPUS**)
9. International Journal of Technology Diffusion
10. Transforming Government: People, Process and Policy (**SCOPUS**)

11. Ekonomiska Istrazivanja-Economic Research (WOS)

- Conference Paper Reviewer** :
1. 4th International Graduate Conference on Engineering, Science and Humanities (IGCESH 2013), UTM, Johor.
 2. 2nd International Conference on Applied and Theoretical Information Systems Research, 27-29 December, 2012, Taipei, Taiwan.
- Invited Assessor** :
1. External assessor for promotion exercise (Associate Professor), Gomal University, Pakistan.
 2. External assessor for promotion exercise (Associate Professor): International Centre for Education in Islamic Finance (INCEIF).
 3. Vot 74208. IRPA Project. Aplikasi E-Dagang di Kalangan Perusahaan Kecil dan Sederhana (PKS) Bumiputera di Malaysia
 4. Rosnah Sirin (2000). Teori Asas Mikroekonomi, Universiti Teknologi Malaysia Press.
 5. Manuscript Proof. Access and Success in Higher Education. Universiti Teknologi Press.
 6. Research Reference. Research in Management of Technology Among SMEs. Malaysia Productivity Corporation.
 7. Article Assessor. Publication Award: Local Journal Category. Universiti Teknologi Malaysia.
- Invited Curriculum Panel** :
1. Bachelor of Industrial Psychology, Faculty of Management and Human Resource Development, Universiti Teknologi Malaysia.
 2. Master of Professional Science, UTM Razak School.
 3. Master of Science Organizational Development, UTM Razak School.
 4. Master of Business Administration, Faculty of Technology Management and Technopreneurship, Universiti Teknikal Malaysia Melaka.
 5. Bachelor of Applied Linguistics and Business Administration, UUM College of Arts and Sciences, Universiti Utara Malaysia
 6. Master of Science Cyber Business, School of Computing, Universiti Utara Malaysia
- External Assessor (Curriculum)** :
1. MSc. Technical Communication (Full Research), Institute of Technology Management and Entrepreneurship, Universiti Teknikal Malaysia.
 2. MSc. Industrial Counselling (Full Research), Institute of Technology Management and Entrepreneurship, Universiti Teknikal Malaysia.
 3. Ph.D, Institute of Technology Management and Entrepreneurship, Universiti Teknikal Malaysia.

- Membership** :
1. Member of Association for Information Systems.
 2. Omicron Delta Epsilon, Omicron Chapter of Pennsylvania.

AWARDS

- :
1. Excellence Service Award, Universiti Teknologi Malaysia (2012)
 2. Excellence Service Award, Universiti Teknologi Malaysia (2005)
 3. University's Excellence Award, Universiti Teknologi Malaysia (2000)
 4. Dissertation Research Award, Southern Illinois University (2004)

STUDENTS' THESIS/ DISSERTATION EXAMINER

- External Examiner (Ph.D/DBA/DMgmt)** :
1. Wasef Ibrahim D'yab Almajali (2023). *Total Quality Management, Knowledge Management Process And Organizational Performance Of ICT Companies In Jordan: The Mediating Effect Of IT Capability*. Universiti Utara Malaysia.
 2. Abdelhak Boukerika (2023). *The Key Factors That Affect Smart Manufacturing Implementation In The Large Companies*. Universiti Utara Malaysia.
 3. Hussain Abdul Jabbar Dawood Salman (2023). *The Relationship Between Information Technology Competencies And Firms' Performance Through Mediating Effect Of Corporate Entrepreneurship*. Universiti Teknikal Malaysia Melaka.
 4. Nguyen Hoang Khanh (2023). *Emerging Market Firms' Digital Transformation and Market Performance: The Role of Leadership*. Asian Institute Of Technology, Thailand.
 5. Mohammed Bassam Nassoura (2022). *Factors Affecting The Adoption Of Cloud-Based Human Resource Management System Among SMEs In The Hashemite Kingdom Of Jordan*. Universiti Utara

Malaysia.

6. Quah Chi Kong (2022). *Impact of Technological, Organizational, Environmental and E-commerce, on Performance of Small and Medium Enterprises in Malaysia*. Universiti Utara Malaysia.
7. Ahmed Abdul Hameed (2022). *Ethical Leadership and Employee Green Behavior; A Moderated Mediation Mechanism*. COMSATS Institute of Information Technology, Islamabad, Pakistan
8. Audrey Cheak Poh Choo (2022). *Usage Intention of Mobile Knowledge Management System in Malaysian Semiconductor Industry*. Multimedia University.
9. Muhamad Zafran Bin Whab@Hassan Basari (2022). *Turnover Intention in the Royal Malaysian Navy (RMN): A Study on Work-Family Interference, Organisational Commitment, and Meaningful Work Practises*. Universiti Malaya.
10. Rohaini Binti Ramli (2021). *Formulating Teleconsultation Success Model From Knowledge Management Perspectives*. Universiti Tenaga Nasional.
11. See Yee Cher (2021). *Factors Influencing The Digital Supply Chain Implementation Effectiveness In Penang's Electrical And Electronics Manufacturing Industry: Towards Enhancing Industry 4.0*. Universiti Utara Malaysia.
12. Saleh Ali Husseini (2021). *TQM Practices To Enhance Malaysian Digital Banking Reputation Through Innovation and KM Processes*. Universiti Teknikal Malaysia Melaka.
13. Ahmed Jafar Salleh Shatta (2021). *Impact Of Knowledge Management On Organizational Performance In The Telecommunication Industry In Saudi Arabia*. Multimedia University.
14. Kurkrit Chaisirikul (2021). *Barriers For Employees' Innovative Work Behavior In Public Organization: The Case Of The Customs Department, Thailand*. Asian Institute Of Technology.
15. Mohamad Rudi Othman (2020). *Effective Military Leadership: Integrating WICS Model And Courage With The Mediating Role of Self-Efficacy*. Universiti Malaya.
16. Noni Anak Ngisau (2020). *Determinants Of Technological Innovation And Performance In Malaysia Manufacturing Sector*. Universiti Teknologi Mara.
17. Sania Tariq (2019). *Determinant factors of e-learning system success in Malaysian public universities*. Universiti Utara Malaysia.
18. Naser Ahmad Abdelfattah Sulehat (2018). *Relationships Of Interoperability Domains On E-Government Information Systems Interoperability Level In Jordan: IT Capability As A Moderator*. Universiti Utara Malaysia.

19. Dikko Aminu Yusuf (2018). *Relationship Between Leadership Styles And Personality Towards Organizational Commitment: Moderating Effect of National Culture*. Universiti Utara Malaysia.
20. Ang Moon Tiak (2018). *Implementation Framework Of Enterprise Resource Planning For Small And Medium Enterprises In Malaysia*. Universiti Utara Malaysia.
21. Mohammad Khaleel Okour (2018). *Knowledge Management System Usage, User Satisfaction and Decision Making Effectiveness in Jordanian Banks*. Multimedia University.
22. Muhamad Nizam Jali (2017). *The Impact Of Strategic Knowledge Management Processes On Social Innovation*. Universiti Utara Malaysia.
23. AbuBakar Idris Hassan (2017). *Self-efficacy And Environmental Factors Toward Career Advancement Of Female Academic Staff In Nigerian Universities*. Universiti Utara Malaysia.
24. Ali Odeh Aljaafreh (2016). *An Investigation Of Factors Affecting Initial Trust In Internet Banking Services In Developing Countries*. University of Technology, Sydney, Australia.
25. Mir Dost (2016). *Influence Of Intellectual Capital On Process Innovation Generation And Adoption*. Asian Institute of Technology, Thailand.
26. Seyed Kaveh Jamali (2015). *Factors Influencing E-Commerce Adoption In Iranian Family Small Medium Enterprises*. Multimedia University.
27. Islam Faisal Bourini (2014). *Exploring The Relationship Between Environmental Factors And Strategic Intention To Go For International Accreditation: Jordanian Private Universities' Case*. Universiti Tenaga Nasional.
28. Mohd Nazri Muhayiddin (2013). *Consumer Intention to Use Electronic Dinar Payment System in Malaysia*. Multimedia Universiti.
29. Rosli Mohamad (2012). *Antecedents And Impact Of E-Business Alignment Amongst Small And Medium-Sized Enterprises*. Universiti Utara Malaysia.
30. Mojtaba Naghavi Senjani (2012). *The Relationship Among Organizational Factors, Knowledge Management Processes, Organizational Innovation, and Organizational Performance in the Iranian's Public Banks*. Universiti Putra Malaysia.

**Internal
Examiner
(Ph.D)**

- :
1. Mohd Roslan Ismail (2021). *Drivers of Internationalisation and Performance of Malaysian Small and Medium Enterprise*.
 2. Sani Mohammed (2021). *Entrepreneurship Orientation, SMEs*

Performance In Nigeria And Moderating Role Of Owner/Managers' Educational Level.

3. Issa Nasser Salim Al Ghatrifi (2021). *Mediating Effect Of Resistance To Change Between Trustworthiness And Behavioral Intention Of Internet Protocol Version Six Adoption In Higher Education.*
4. Aishah Binti Tamby Omar (2021). *The Roles Of Followers, Perceived Organizational Support, Psychological Distress In Toxic Leadership Process.*
5. Morro Krubally (2020). *The Impact Of Green Innovation Initiatives, Moderating Role Of Resource Commitment And Environmental Dynamism On Agriculture SME Firms Performance.*
6. Dhia Ali Mohammed Noman (2020). *The Impact Of Dynamic Capabilities And Managerial Cognition On Operational Capabilities And Competitive Advantage. The Case Of Malaysian Manufacturing Firms.*
7. Salmalina Salleh (2019). *The Influence of Electronic Word of Mouth on Perceived Diagnosticity and Restaurant Selection Intention.*
8. Muhammad Aliif Bin Ahmad(2019). *Instructor MOOC Adoption Model For Higher Education Institution.*
9. Abdullah Waleed Almodallal (2019). *Knowledge Management Practices In The Palestinian Higher Education Institutions.*
10. Mansoor Nazir Bhatti (2018). *Relationship Between Personality Traits And Academic Performance And Mediating Role Of Academic Stress Among Postgraduate Students In Pakistan.*
11. Ayesha Abdul Mannan (2017). *Peranan Presenteeism, Altruisme Dan Persepsi Manfaat Rangkaian Sosial Terhadap Gelagat Perkongsian Pengetahuan Dalam Kalangan Jururawat.*
12. Ahmed Umar Alkali (2017). *Mediating Effects Of Perceived Usefulness And Trust In The Relationship Between Individual Factors And Intention To Use E-Training In Nigerian Public Universities.*
13. Abdelsalam H. Busalim (2017). *Customer Engagement Behavior Model For Social Commerce Websites.*
14. Ahmad Ali Ahmad Harasis (2016). *The Moderating Effect Of Big Five Personality Traits On The Relationship Between Satisfaction And The Usage Of E-banking In Jordanian Banks*
15. Amer Ahmad Taisser Hatamleh (2016). *Knowledge Sharing Motivational Factors Among Academic Staff In Jordanian Universities*
16. Muhammad Muddassar Khan (2016). *Causes And Consequences Of Conflicts Among Employees Of Higher Education Institutions In Pakistan*
17. Sara Ghaffari (2016). *The Mediation Role Of Organizational Commitment In The Relationship Between Learning Organization Dimension And Perceived Knowledge Performance Improvement*
18. Hassan Darestani (2016). *Enhancing Organizational Performance Through Knowledge Management Strategy, Knowledge Management Process and Innovation Capability*

19. Suzilawati Ibrahim (2016). *Learning Orientation As Moderating Effect In Stimulating Knowledge Sharing At Small And Medium Enterprise.*
20. Shahram Salavati (2015). *An Empirical Investigation On Iranian Hotels Website Adoption, Performance And Utilization.*
21. Shaghayegh Maleki Far (2015). *Assessing The Effect Of Supply Chain Agility And Market Turbulence On Information Technology Competence And Firm's Performance.*
22. Elham Aliakbar (2014). *The Role Of Social Capital Development On Knowledge Sharing Behavior.*
23. Fadillah Ismail (2014). *Pemindahan Latihan Dalam Kalangan Sukarelawan Di Organisasi Tidak Berasaskan Keuntungan Di Johor Bahru.*
24. Rabiah Eladwiah Abdul Rahim (2014). *Green Information Technology Internal Management From Resource Based View Perspective.*

**Internal
Examiner
(Ph.D -
Proposal)**

- :
1. Salman Ali Khan (2023). *The Role of Perception Towards Organizational Politics and Trust in Leader on the Relationship Between Servant Leadership and Job Embeddedness.*
 2. Anyia Nduka (2023). *Impact of Organizational Culture and Strategic Leadership on Organizational Resilience.*
 3. Al Saiari Taleb Mohammed N (2022). *Effect of Servant Leadership and Work Engagement on Academicians Work Performance in Higher Education Institutions of Saudi Arabia.*
 4. Mohana a/p Santheran (2022). *The Role of Income As A Moderator Between The Malaysian Employees' Well-being and Its Determinants.*
 5. Al Mazyad Tareq Saleh A (2022). *The Impact of Pre-crisis Factors on Effective Crisis Response in Saudi Arabis's Provate Organizations.*
 6. Ahmed Baba Babakarewa (2022). *The Relationship Between Motivation, Multiple Intelligence and Employee Performance Among Academicians in The Selected Polytechnics in Nigeria.*
 7. Syeda Sana Zainab (2021). *The Impact Of High-Performance Human Resource Practices On Employee Work Engagement In Higher Educational Institutions In Pakistan.*
 8. Mohammed Abdullah Alzahrani (2021). *Strategic Flexibility And Strategic Alignment As Parallel Mediators Between Strategic Planning And Performance Of Smes In Saudi Arabia.*
 9. Sadia Noureen (2021). *The Role Of Motivating Language In The Relationship Between Transformational Leadership And Teachers' Performance In Qatar's Private Secondary Schools*
 10. Nuhu Tanko Dan Ibrahim (2021). *The Mediating Influence Of Government Intervention In The Relationship Between Entrepreneur's Competency And Performance Of Small And Medium Enterprises (SMEs).*

11. Muhammad Arshad Abbas (2020). *The Impact Of Organizational Culture On Project Performance Of IT Companies: The Mediating Role Of Knowledge Sharing.*
12. Dalal Khalid A Alsahliy (2020). *A Behavioral Intention Study Of Ta'uwn Insurance Customers.*
13. Nik ZalinaMegat Muda (2020). *Faktor Budaya Organisasi, Komitmen Dan Kepimpinan Servant Dalam Pembuatan Keputusan Etika Di Pihak Berkuasa Tempatan (PBT).*
14. Daliah Taibah (2020). *Mediating Effect Of Leadership Style On The Relationship Between Big Five Leadership Characteristics And Generation Z Individual Performance.*
15. Hatem Jasim Zadain Zadain (2020). *Impact Of Competitive Intelligence On Competitive Advantage: The Iraqi Banking Industry.*
16. Ahmed Babakarewa (2020). *The Relationship Between Motivation, Multiple Intelligence And Employee Performance Among Academicians In The Selected Polytechnics In Nigeria*
17. Zainab Mohammed Alwan Al- Juboori (2020). *Relationship Of Capital Resources And Organizational Learning Mediating Role Of Innovation Capability, Moderating Role Of Manufacturing Capability On SME Performance.*
18. Tareq Al-Mazyad (2019). *Under Crisis Management In Private Organizations In Kingdom Of Saudi Arabia.*
19. Tamilarasan Subarmanim (2019). *Determinants of Green Behavior among Dyson Procurement Managers using Green Commitment for Extended Theory of Planned Behavior.*
20. Noor Hassanah Binti Husin (2019). *The Influence of High Performance Work Systems (HPWS) On Innovative Work Behavior Through Work Engagement.*
21. Low Yun Min (2018). *User Acceptance Of Internet With E-Purchase System Among Travel Agencies.*
22. Abdul-Kahar Adam (2018). *The Importance of Henry Fayol's 14 Principles Of Management With Public Administration In The Governance Of Ghana Public Sector: Ghana National Association Of Teachers (GNAT) Perspective.*
23. PG Mohd Auza'e Bin PG Arshad (2018). *The Mediating Effect Of Goal Mechanism And Gamification On The Relationship Of Goal Core And Engagement Among Malaysian Millennial Group In Mobile Fitness App.*
24. Sabrinah Adam (2017). *Entrepreneurial strategy-making mode and organizational performance of Internet business in Malaysia*
25. Ibrahim Ali M. Jumaan (2017). *Determinants of Mobile Internet Service Continuance Use in Malaysia*
26. Ahmed Umar Alkali (2016). *Mediating Effects of Perceived Usefulness and Trust in the Relationship between Behavioral Factors and Employees' Intention to Use E-Training*
27. Sobia Irum (2016). *Role of Innovation Characteristics and Quality Characteristics on Acceptance of Technological Innovation.*

28. Sara Andalib (2016). *Seniors' Adoption Of Mobile Banking In Malaysia*
29. Salmalina Salleh (2015). *The Influence Of Information Quality, Visual Appeal And Information Facilitation On Young Consumer Restaurant Selection Intention.*
30. Rozanti A. Hamid (2015). *The Mediating Effect Of Burnout And Moderating Effect Of Social Support On The Relationship Between Work-Family Conflict And Turnover Intention Among Malaysian Women Engineers.*
31. Intan Naquiah Md Noor (2015). *The Adoption, Implementation And Evolution Of Social Networking Sites In Malaysian Hotels.*
32. Hassan Darestani (2015). *Enhancing Organizational Performance Through Knowledge Management Strategy, Knowledge Process and Innovation Capability.*
33. Ahmad Ali Harasis (2015). *The Moderating Effect Of Big Five Personality Traits On The Relationship Between Satisfaction And The Usage Of E-Banking In Jordanian Banks.*
34. Suzilawati Ibrahim (2014). *Learning Opportunities As Mediating Effect In Stimulating Knowledge Sharing In SMEs.*
35. Mastora Mustafar (2014). *Kesan Mediator Amalan Pengurusan Kualiti Ke Atas Sumber Dan Kapabiliti P&P Dan Prestasi Syarikat.*
36. Majid Ansari (2014). *The relationship Between Intellectual Capital And Organizational Performance Through The Mediating Role Of Entrepreneurial Orientation*
37. Ali Parto (2014). *The Impact of Enterprise Resource Planning On Iranian Manufacturing Firms Performance*
38. Basheer Mohammed Abdo Al-Ghazali (2014). *A Structural Model of Mobile Banking User Retention Among Saudi Arabian Banks.*
39. Ayesha Abdul Mannan (2013). *Aplikasi Teori Gelagat Terancang Dalam Perkongsian Pengetahuan Dalam Kalangan Jururawat.*
40. Rozita Saadatmand (2013). *Adoption And Impact Of Electronic Commerce On The Performance of the Firms.*
41. Shahram Salavati (2013). *The Adoption Of Website In The Tourism Industry: An Empirical Investigation On Iranian Hotels.*
42. Abdulsattar Mathqal Alshammari (2013). *The Relation Between Strategic Planning, Innovation and Organizations' Performance In Non-Profit Organizations.*
43. Abdolrazagh Madahi (2013). *An Empirical Study Of Malaysian Consumers' Channel Switching Behavior: An Extended Decomposed Theory of Planned Behavior.*
44. Ho Sok Ching (2013). *Dynamic Strategies And Capabilities: An Empirical Study Of SMEs In Johor Malaysia.*
45. Sheida Mirahsani (2013). *Contributor Factors Towards Organizational Trust In Effective Virtual Team Context From HR Perspective.*
46. Fadillah Ismail (2012). *Pemindahan Latihan Dalam Kalangan Sukarelawan Di Organisasi Tidak Berasaskan Keuntungan Di*

Malaysia.

47. Chan Tze Leong (2012). *A Study On Individual Mindfulness, Individual Innovation And Individual Performance In Proton.*
48. Mohammad Sharifi Najasabadi (2012). *Critical Success Factors For Effective Implementation of E-Health Projects In Iranian Hospitals.*
49. Zahra Pourabedin (2012). *Persuasive Design Of Heritage Destinations Website.*
50. Hossein Hakimpoor (2011). *Strategic Marketing Planning And SME's Performance.*
51. Popoola Naimot Folake (2011). *Strategies Used By Banks To Build Customer Confidence In Adopting Internet Banking in Nigeria.*
52. Mostafa Mohammadi (2010). *Competitive Strategies Of Tourism Destination From Community Perspective In Bistoon (Iran).*

Internal Examiner (Master Dissertation)

1. Koh Pei Li (2013). *Understanding Social Networking Sites Adoption: An Extended Theory of Planned Behavior Perspective.*
2. Muhammad Khairi Abdul Majid (2013). *The Moderating Effects Of Technology Acceptance Perspectives On The Formation Of E-Service Quality, Perceived Value And Service Satisfaction In Low Cost Carrier Airline.*
3. Solomon Oluyinka Ayodele (2012). *Factors hindering adoption of e-commerce among Nigerian.*
4. Mohd Zarir Yusoff (2012). *Terima Pakai Inovasi Dalam Latihan Di Kalangan Jurulatih dan Pelatih di Pelabuhan Tanjung Pelepas, Johor.*
5. Maizatul Afzan Yahya (2011). *Kualiti Kehidupan Bekerja dan Kepuasan Kerja.*
6. Muhamad Hisyam Nik Zaid (2011). *Measuring Service Quality, Customer Satisfaction, User Attitude on E-Banking Portal.*
7. Nur Ain Samsudin (2011). *Analisis Penerimaan Teknologi M-Dagang Menggunakan Kaedah Semakan SMS Dalam Aplikasi M-Kerajaan.*
8. Lim Siew En (2011). *Factors Influencing Knowledge Sharing Intention in Higher Education Institution.*
9. Abd Muizz Abd Hayat (2011). *Product Quality, Counter Services and Satisfaction on Mobile Broadband Service.*

Internal Examiner (Master Project)

1. Shamsul Bahri Abdul Satar (2010). *Project development in Iskandar Malaysia's Educuity: Managing Information Technology consultants.*
2. Mohammed Ridha Abd Kadir (2009). *The Use of Electronic Mail As A Communication Too Among Johor State Government Officers In Light of The Johor Electronic Government Settings.*
3. Hatem Ibrahim Benaghil (2009). *Examine Social Trust Impact On Electronic Buying.*
4. Fahmi A.M. Segayer (2009). *Factors Affecting Non-Trust to Use*

Credit Card on Internet Purchasing.

5. Ishamuddin Mustapha (2009). *Employee Perception on Practice of Knowledge Management (A Case Study of SAJ Holdings Sdn Bhd).*
6. Mohamad Hal Amin Abas (2009). *Hubungan Antara Aspek Pengautomasian Terhadap Prestasi Kerja Di 92 Anggota Tentera Cawangan Khas.*
7. Chong Hwa Jie (2009). *The adoption of Internet banking among high education students in Universiti Teknologi Malaysia, Skudai.*
8. Zainun Tengah (2008). *Aplikasi Teknologi Multimedia Dalam Pengajaran Mata Pelajaran Sains Oleh Guru Sains Di Sekolah Menengah Harian Biasa di Daerah Kota Tinggi.*
9. Mohd Abdul Hamid Hashim (2007). *Leadership Styles And Transformational Process In Government Linked Company.*
10. Hanuar Mohd Darus (2007). *Leadership Style And Outcomes of Middle Management In Tanjung Pelepas Port.*

Internal Examiner (Master by Research/Mixed Mode - Proposal)

- :
1. Sonia Afrin Biswas (2019). *Measuring knowledge, attitudes, and behavior: Concerning green building for sustainable development in Malaysia.*
 2. Liew Kok Keong (2018). *Antecedents Of Smartphone Service Brand Attachment And Pro-brand Behaviors Among Users.*
 3. Tuan Nonie Suhaily Wan Ab Aziz (2018). *Exploring The Creation Of Communities Of Practice (COPS) And Its Influence On Knowledge Sharing.*
 4. Ananya Raka Chakraborty (2013). *Determinants of Human Resource Information System Adoption in Malaysian Health Care Sector.*
 5. Nurul Izyan Ghazali (2013). *The Impact of Knowledge Sharing Culture on Innovation Capability.*
 6. Khairulbahiyah Yaakub (2012). *The Influence of Core Self-Evaluation Traits To Knowledge Sharing Behavior And Overcoming Evaluation Apprehension Among Academic Librarians.*
 7. Yuhanisah Jemahar (2007), *E-commerce application among bumiputera small and medium industries in Malaysia, Masters of Management (Technology).*
 8. Gengeswari a/p Krishnapillai (2006), *Implementation of electronic data interchange (EDI) system: Evidence from Malaysian manufacturers.*

Internal Examiner (Master by Research - Final)

- :
1. Ananya Raka Chakraborty (2014). *Determinants Of Human Resource Information System Adoption In Malaysian Private Health Care Sector.*
 2. Nurul Izyan Ghazali (2014). *Factors That Influence Knowledge Sharing Intention And Innovation Capability.*

3. Khairulbahiyah Yaakub (2014). *The Influence of Core Self-Evaluation To Knowledge Sharing Behavior*.

**External
Examiner
(Master by
Research -
Final)**

1. Tengku Ikmal Hakimi Bin Engku Mohamed Zulkefli (2023). *Determinants Of Malaysian Technical Universities Citizens' Intention To Use Digital Repositories With Smart Data-capturing Technology*. Universiti Teknikal Malaysia Melaka.
2. Normazirah Nazir Ali (2022). *Acceptance Of Green Technology: A Case Study Of Melaka Green City Initiatives*. Universiti Teknikal Malaysia Melaka.
3. Mohamad Aidil Hasim (2020). *Adoption Factors Of P3 Sweetener Towards Achieving Consumer Satisfaction*. Universiti Teknikal Malaysia Melaka.
4. Nazneen Islam Rony (2017). *Internal Marketing: Examining Factors To Attract And Retain Current Human Talent In Oil And Gas Industry*. Universiti Sabah Malaysia (Labuan).
5. Hor Woon Yaw (2015). *Factors Affecting Hybrid Car Purchase Intention In Malaysia*. Multimedia University.
6. Fairus Abu (2015). *A Study On Adoption Of Technology In SME Food Industry Through Lens Of UTAUT Model*. Universiti Teknikal Malaysia.

**Qualifying
Assessment to
PhD**

1. Intan Naquiah Md Noor (2012). *The adoption, implementation and evolution of social networking sites usage among Malaysian hotels*.
2. Wong Yew Choong (2012). *Corporate governance: The implication of board structure, IT technologies, transparency and CSR reporting on firm performance*.
3. Fatin Aina Leong Abdullah (2010). *Hubungan kualiti kehidupan bekerja dengan prestasi kerja bersyaratkan latihan dan pembangunan*.
4. Kwok See Ying (2010). *The relationship between experience, value, service quality and satisfaction in tourism industry*.
5. Mohamad Basari Sapar (2010). *Conflict management in commercialization of research and development university in Malaysia*.
6. Khor Saw Chin (2010). *The influence of intellectual capital, organizational characteristics and total quality management on corporate performance*.
7. Theng Yoon Chao (2010). *The impact of radio frequency identification (RFID) in fast moving consumer good (FMCG) retailer*.

OTHERS

- Head/
Committee** :
1. Head of Management Panel.
 2. Head of Cyberpreneur Computer Lab
 3. Committee Member, Management Department's Industrial Training
 4. Faculty's Academic Publication Committee
 5. International Business Program Committee
 6. Faculty's Executive Committee
 7. Faculty's Executive Management Committee
 8. Faculty's Academic Committee
 9. Student Advisory Committee
 10. Department's Consultation and Research Committee
 11. Department's Post Graduate Committee
 12. Deputy Chair, Formation of Faculty of Economics and Entrepreneurship Committee, Universiti Teknologi Malaysia
 13. Committee Member, Academic Advisor and Student Affairs Committee, Management Department
 14. Formation of Faculty of Management Committee
 15. Team member, Faculty of Management and Human Resource Development
 16. Team Member, Formation of International Business School Program Committee, Universiti Teknologi Malaysia
 17. Committee Member, Management Department's Curriculum and Syllabus Unit
 18. Committee Member, Quality Management Unit, Faculty of Management and Human Resource Development
 19. Committee Member, Curriculum Development Bachelor of Economics (Business Economics), Faculty of Management and Human Resource Development
 20. Committee Member, Information Technology Award 2008, Universiti Teknologi Malaysia

- Organizer/
Facilitator** :
1. Facilitator, Investment Workshop. Organized by Management Department, Faculty of Management and Human Resource Development
 2. Facilitator, Accounting Workshop for Entrepreneurs. Organized by JKK Pontian
 3. Organizing Committee, Technology Policy Seminar. Organized by Management Department, Faculty of Management and Human Resource Development
 4. Organizing Committee, Finance For Non-Financial Manager Workshop. Organized by Management Department, Faculty of Management and Human Resource Development
 5. Organizing Committee, Technology Management Workshop.

Organized by Management Department, Faculty of Management and Human Resource Development

6. Speaker. Induction for Grade 5 & 6. Malaysian Economy. Universiti Teknologi Malaysia.
7. Fasilitator. Introduction to HRM. Radiography College, Hospital Sultanah Aminah, Johor.
8. Fasilitator. Basic University Management Workshop. Universiti Teknologi Malaysia.